

National Conference on Volunteering - Inspire. Challenge. Influence.
Monday 28 - Wednesday 30 November 2011 - Gold Coast Convention and Exhibition Centre

Conference Program

The three underpinning streams of the conference are:

Establish	Develop	Analyse
The key components required for a successful volunteer program to provide delegates with solutions tools and tips	Understanding the importance of innovation and continuous improvement	Influencing policy, the role of research and evaluation, and engaging in strategic dialogue

Sunday, 27 November 2011	
3:00pm - 6:00pm	Registration
5:00pm - 6:00pm	Casual Drinks and Registration - drinks & canapés
Room:	Foyers E & F

Monday, 28 November 2011						
7:00am - 10:00am						
Registration						
10:00am - 11:00am						
Conference Opening and Plenary Session						
Room: Arena 1B						
Opening						
Keynote Speaker - The Hon. Michael Kirby AC CMG, former Justice of the High Court of Australia will deliver the 'Margaret Bell Spirit of Volunteering Oration'						
11:00 - 11:30am						
Morning Tea						
11:30am - 1:00pm						
Room:	Arena 1B	Meeting Room 5	Meeting Room 6	Meeting Room 7	Meeting Room 8	Meeting Room 9
11:30am	Lucinda Tucker- Volunteering Geelong Bite Size Volunteering Recruiting for and managing short term volunteering projects.	Kylie Schodel- Volunteering Gold Coast Managing Change and Growth The issues faced and decisions made by VGC to manage their growth and change.	Bessy Andriotis- Volunteering Australia Pathways to Social Inclusion through volunteering	Kathy W. Tannous- University Of Western Sydney Volunteering as a strategy to fill gaps in my resume! Findings from a study on jobless individuals in four States in Australia	Leonie Sanderson – Office for Volunteering, Department of Communities, Queensland Government Volunteers generating change in Queensland Hear the stories of four innovative volunteers who started up their own initiatives, including how they maintained momentum and ensured their initiatives complimented existing programs. Presenters include: - Ms Danielle Crismani, founder, Baked Relief - Ms Juliette Wright, CEO, GIVIT - Ms Brodie Quinn, President of HOPE4HEALTH - Mr Ehon Chan, changemaker, founder of numerous initiatives	Leticia Vargas- AAVA First Class Volunteer Manager The essential skills and strategies required to maximise your potential and that of volunteers.
12:00pm	Janice Jackson, Jacqui Mclean- Blue Care When Volunteers cross the Boundary Line? This presentation will outline the steps taken to develop a program related to boundaries, ultimately raising volunteer's awareness about identification and responsiveness to boundary transgressions.	Alan Bates- Wesley Mission Sydney More than a field trip – improving the volunteer educational experience How to make a volunteer educational experience really come alive.	Nadine Brayley- Queensland University Of Technology Theory, research and community participation Essential ingredients in the planning of the Retired Professionals Rural Volunteering Project	Jane Davies- University Of New England Building relationships in a Community A case study of the AVRS and University of New England in the New England Region		
12:30pm	Brigid Delaney- Pro Bono Australia Successful communication Outlining the practical tools needed to successfully communicate with a variety of audiences, and discussing how we analyse outcomes.		Melinda McCleary- Volunteering Tasmania Engaging in Strategic Dialogue: Volunteering Tasmania's Social Policy Advisory Council Sharing Volunteering Tasmania's experience with establishing and implementing a formal policy development framework.	Brentyn Parkin- Community Central A New Paradigm for Volunteers - get your policy right and use it well. Through a collection of volunteer stories we will show the urgent need for policy and strategy to help organisations capture the talents of volunteers		
1:00 - 2:00 pm						
Lunch NETWORKING OPPORTUNITY - Meet your State/Territory						
2:00pm - 3:30pm						
Plenary Session						
Room: Arena 1B						
Keynote Speaker - Dr. Ram A. Cnaan, University of Pennsylvania (USA), noted researcher on volunteerism <i>The Next Challenge: Volunteering as a means for social cohesion</i>						
Presentation and Panel Discussion - Demystifying Social Media presented by Dr Edwina Luck, Queensland University of Technology						
Panel discussion - Jeremy Mansfield - Green Cross Australia, Liz Buchanan -Department of Community Safety						
3:30pm - 4:00 pm						
Afternoon Tea						
4:00pm - 5:30pm						
Room:	Arena 1B	Meeting Room 5	Meeting Room 6	Meeting Room 7	Meeting Room 8	Meeting Room 9
4:00pm	Stephen Carter - Australian Emergency Management Volunteer Forum (AEMVF) Advocacy and Influence for the benefit of Emergency Management Volunteers The critical role of volunteers supporting those affected by the events of the summer of 2010/11, and reflecting on key issues facing emergency management volunteering.	Debra Barton- Vision Australia Professional Development Pathways for Coordinator of Volunteers A look at Vision Australia's model for professional development of Volunteer Co-ordinators.	Jeni Warburton- John Richards Initiative Recruiting and retaining volunteers in community services: Research into best practice Utilising findings from a qualitative study this presentation explores local perceptions of how to recruit and retain volunteers in community services.	Volunteering State and Territory Peak Bodies Volunteer Rights Myth and Reality An interactive workshop that will look at the issue of volunteer rights and the things we need to understand and implement to ensure organisations and managers of volunteers know how to effectively deal with volunteer complaints, should they arise.	Emily White- Service to Youth Council (SYC) Driving Innovation and Excellence through Partnerships This workshop will discuss the challenges faced and managed creating these partnerships and the results each partnership delivered for the organisations, staff and volunteers.	Megan Paull- Murdoch Business School The incorporation of HR practices into the management of volunteers: Smart move, impossible dream or foolish act?
4:30pm	Rohan Samara- ACT Rural Fire Service Walk The Walk & Talk The Talk- The Power Of Social Media In Volunteering Organisations An interactive look at how social media has affected the dissemination of information throughout the world during major events.	Georgina Goodrich- Dept For Families & Communities, Govt Of South Australia Managing Spontaneous Volunteers - VERIS The development of an online registration and allocation system to coordinate volunteers during the recovery phase.	Edith Gray- Australian National University Life course stage and type of volunteering activity Using research to examine the types of organisations that people are likely to volunteer with at different times of their lives.			
5:00pm	Kate Minto- Mandala Foundation Minimizing Psychosocial Risks on an Overseas or Remote Assignment A Practical Tool for Volunteers & Volunteer Managers	Christine Bell- City Of Brimbank, Jo Spence - Western Health 150 Languages in One Municipality... but who's counting? The importance of Working Collaboratively in Diverse Communities. Maintaining connectedness and ensuring we are an inclusive community where volunteers want to engage and feel valued.	Erin Baker - Griffith University The scoping of service learning in Australian universities Using information collected at Australia's first service learning summit in May 2011.			
5:30pm - 6:30pm						
Welcome reception - drinks & canapés						
Room: Foyers E & F						
6:30pm - 7:30pm						

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The key components required for a successful volunteer program to provide delegates with solutions tools and tips	Understanding the importance of innovation and continuous improvement	Influencing policy, the role of research and evaluation, and engaging in strategic dialogue

Tuesday, 29 November 2011						
8:30am – 9:00am	Registration					
9:00am – 10:30am Room:	Plenary Session Arena 1B					
	Keynote Speaker - Ms Donna Keher, Chief of the Partnership and Communications Division, United Nations - <i>Taking Volunteerism Forward</i>					
	Keynote Speaker - Mr Cary Pedicini, Chief Executive Officer, Volunteering Australia - <i>Volunteerism: What we've achieved and where we need to be</i>					
	Keynote Speaker - Ms Raelene Boyle OAM, Australian National Living Treasure, Olympic legend and ambassador for Breast Cancer Network Australia.					
10:30 – 11:00 am	Morning Tea					
11:00am - 12:30pm Room:	Arena 1B	Meeting Room 5	Meeting Room 6	Meeting Room 7	Meeting Room 8	Meeting Room 9
11:00am	Josh Levy, NAB NAB Schools First Developing and managing a successful corporate community partnership.	Josephine Dunin- Jesuit Social Services We had the experience but missed the meaning – what is the value of reflection for volunteers? Exploring the way Jesuit Volunteers Australia has been offering reflection to volunteers across Australia who work with some of the most marginalised people in our community.	Simon Robinson- London Bench-marking Group Assessment of Output and Impacts of Community Investment This session will explore the innovation and development being undertaken to help businesses and community partners assess the results and impacts of their investments.	Ehon Chan - Volunteering Australia Young People on the Innovative Edge of Volunteering This workshop gives a snapshot of what is happening in the world of youth volunteering globally including in Australia and will be complemented with examples and case studies of young people leading change and creating volunteering opportunities through innovative ways from both overseas and locally. In addition, this workshop will be a hands-on opportunity for delegates to seek feedback on youth engagement strategies for their organisations.	Nikki James- Gallery For Justice Engaging volunteers using Social Networking & Digital Media This workshop will unpack successful cause related social networking campaigns and volunteer strategies to provide participants with keys to their success.	Volunteer Research Agenda Advisory Group (VRAAG) Researchers and Practitioners Roundtable An open forum for those actively involved in research into issues associated with volunteering to come together and discuss present and future research.
11:30am	Emma Short- Nillumbik Shire Council Creating a disaster recovery volunteer project that a community really wants.	Robyn Howes- Central Coast Meals On Wheels The Challenge of Meeting Client and Volunteer Needs in the 21st Century Maximising the potential of changing needs of both clients and volunteers.	Craig Spencer- Bankwest Bankwest in the Community - a culture of Volunteering Exploring Bankwest's corporate volunteering program, including learning's from team based labour exchange to partnering with the community sector.			
12:00pm	Anastasia Magriplis- UnitingCare Community No Longer a Fantasy – UnitingCare Community's way out of a Labyrinth of Volunteer Management Challenges		Anthony Rologas- Austraining International Volunteering Impact - Personal, Local, Global Using case studies Austraining International will discuss lessons learned managing internationally placed volunteers.			
12:30 – 1:30 pm	Lunch NETWORKING OPPORTUNITY - Meet your sector					
1:30pm - 3:00pm Room:	Plenary Session Arena 1B					
	Keynote Speaker - Ms Jan Owen AM, Chief Executive Officer, Foundation for Young Australians (FYA)					
	Keynote Speaker - Young people discussion panel					
3:00pm – 3:30pm	Afternoon Tea					
3:30pm - 5:00pm Room:	Arena 1B	Meeting Room 5	Meeting Room 6	Meeting Room 7	Meeting Room 8	Meeting Room 9
3:30pm	Terry Macdonald, Eastern Volunteers Fun is more than a three-lettered word! Insuring that fun is included as a standard descriptor for all lists of reasons to volunteer.	Traci Gamblin- Volunteering WA WA's Corporate Volunteer Council - Australia's First Establishing a Corporate Volunteer Council in partnership with businesses that recognise the importance of workplace volunteering and ensuring it has an impact on the community.	Volunteer Research Agenda Advisory Group (VRAAG) Strengthening volunteering research and practice links	Peter Cocks, Volunteering Australia Media planning for dummies This interactive session will look at how a NFP can develop an effective do-it-yourself media plan to promote their own organisation or event. Includes developing a plan from scratch including an analysis of the media.	Peter Baynard-Smith- Foundation For Young Australians Young People Without Borders - Get off your Island! A national program that will create a right of passage for thousands of Australians completing year 12. Preparing for your gap year through volunteering.	Natalie Howard, NAB Leading Corporate and Skilled Volunteering A panel of participants in corporate skilled volunteering will explore the topic from a range of perspectives including a community group using skilled volunteers, an intermediary that matches and supports them both, a volunteer and a leading corporate.
4:00pm	Melissa Abu-Gazaleh - Top Blokes Foundation Igniting the Inner Top Bloke Recruiting more young male volunteers for your organisation.	Shannon Carruth- ING Direct ING Direct's volunteering journey Exploring Ing Direct's corporate volunteering program .	Alex Makin - Eastern Volunteers The value of consistent marketing messages in creating Innovative partnerships. Developing key marketing and communication strategies to leverage your strengths and deliver a consistent approach that enhances their marketing activities, including sponsorship.			
4:30pm	Debbie Yates- Australian Breastfeeding Association From State to National - the evolution of a volunteer helpline.	Paul Lynch, President - Volunteering Australia Making sense of the legal and ethical responsibilities of Board members	Megan Paull- Murdoch Business School The changing face of governance: Preliminary results from two case studies in Western Australia			
7:00pm - 11:00pm	Conference Dinner Arena 2					

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Wednesday, 30 November 2011						
8:30am – 9:00am	Registration					
9:00am – 10:30am						
Room:	Arena 1B	Meeting Room 5	Meeting Room 6	Meeting Room 7	Meeting Room 8	Meeting Room 9
9:00am	Kevin Thompson, Australian Sports Commission The National Sport Volunteer Strategy This presentation looks at the development of the Strategy and what it means for sport and the volunteering sector in general.	Gabrielle Kay- United Way Australia The volunteering journey - United Way Australia Corporate Connect Team Volunteering Exploring developments in corporate volunteering programs.	Jelenko Dragisic- Volunteering QLD So you think you can dance; or how to volunteer during natural disasters Sharing the experiences and lessons learnt from the Queensland floods linking volunteers to organisations during natural disasters.	Gavin Deadman- Aon Risk Services Australia How to look at insurance for not-for- profits Simplifying the insurance exposures for an NFP by highlighting the potential risks and offering solutions.	Debbie Haski-Leventhal- Macquarie University Recruiting volunteers: marketing tools and the social media This workshop will help participants understand how to enhance their organisational recruitability by using marketing tools	Narelle Anson- MacKillop Family Services Coordinating the Coordinators- Organisational change management when you are not the manager. Facing the challenge of creating consistent standards and practices for volunteers across all services.
9:30am	Claire Parry- Surf Life Saving NSW 18-25 Development Networking Program The challenge of engaging and developing the 18-25 age group of membership.	Maureen Cane- Volunteering ACT Inspiration and Continuous Improvement through Practical Volunteering - 10 Years of SPICE SPICE actively connects 12-15 year olds at risk of disengaging from education with volunteer employer mentors.	Jo Spence- Western Health How to crochet a rug using an iphone Merging generational differences to enhance the volunteer experience.			
10:00am	Ellie Gilna- Guild Volunteering Hub, Carly Thompson- Curtin Volunteers! Engaging the tertiary volunteer sector – lessons from the Western front	Melanie Lambert- Dept For Families & Communities, Govt Of South Australia Global challenge, Local Survival: Lessons for Volunteer Project Development	Stephen Carter- St John Ambulance A recent Journey of Evolution This presentation will look at some of the aspirations, key drivers and mechanisms for change that St John has used to create this evolution.			
10:30 – 11:00 am	Morning Tea					
11:00am: - 12:30	Plenary Session Arena 1B					
	Keynote Speaker - The Hon. Tanya Plibersek, Minister for Social Inclusion					
	Keynote Speaker - Mr Paul Ronalds, First Assistant Secretary, Office of Work and Family, Australian Government - Meeting the challenges of leading a 21st Century NGO					
	Keynote Speaker - Ms Dimity Fifer, Chief Executive Officer, Australian Volunteers International					
12:30 pm - 1:30pm	Lunch NETWORKING OPPORTUNITY - What do you do?					
1:30pm - 3:00pm	Room:	Arena 1B	Meeting Room 5	Meeting Room 6	Meeting Room 7	Meeting Room 8
1:30pm		Robert Roberson- Volunteering North Queensland Two Cups of Coffee and Four Biscuits... A look at the establishment of a volunteer based community recovery program post Cyclone Yasi.	Amanda Everton - Volunteering Australia Transform and Thrive – dynamic volunteering practice in a changing world	Sandra Bateman- La Trobe University Preserving the Priceless An exploration of physically demanding volunteer activity in heritage transport museums	Andrew Coogan - Dept of Prime Minister & Cabinet Australian Government support for volunteering The National Volunteering Strategy outlines the drivers of change that will shape volunteering over the coming decade. The workshop will discuss six focus areas for new and ongoing action and the broad support needed for volunteering to thrive.	Mark Creyton- Volunteering QLD Adaptive Leadership for Volunteer Managers: maximising your impact in changing times. This workshop will explore the model of adaptive leadership by considering it in relation to three specific areas in the volunteering sector which require innovation and new ways of working.
2:00pm		Amanda Scott- NSW Rural Fire Service Online Training - Online Volunteer Induction A look at the development and implementation of online induction training for volunteers.	Emma Short- Nillumbik Shire Council A Tale of 3 Shires: Experiences of volunteer coordination in 3 different Victorian fire affected municipalities	Anita Berry- Volunteering North Queensland Inc A visit to Outback Queensland: Revelations for Volunteer Community Development Taking volunteer training to isolated communities - sharing the learning's and experiences.		
2:30pm		Simone O'Dea- SA Ambulance Service Skills for Life Attracting and retaining volunteers - creating a volunteer organisation of choice.	Nick McKinnon- Mind Identifying and Measuring Benefits to Clients and Volunteers from Mind Volunteer Services.	Anne Alexander- NSW Ageing Disability & Home Care The inspiration and challenge of developing a Community Plan for Volunteering.		
3:00pm - 4:00pm	Plenary and Conference Closing Arena 1B					
	Official Close - Cary Pedicini, Chief Executive Officer, Volunteering Australia					

Conference program is subject to change and will be updated regularly on the Conference website www.volunteeringaustralia.org