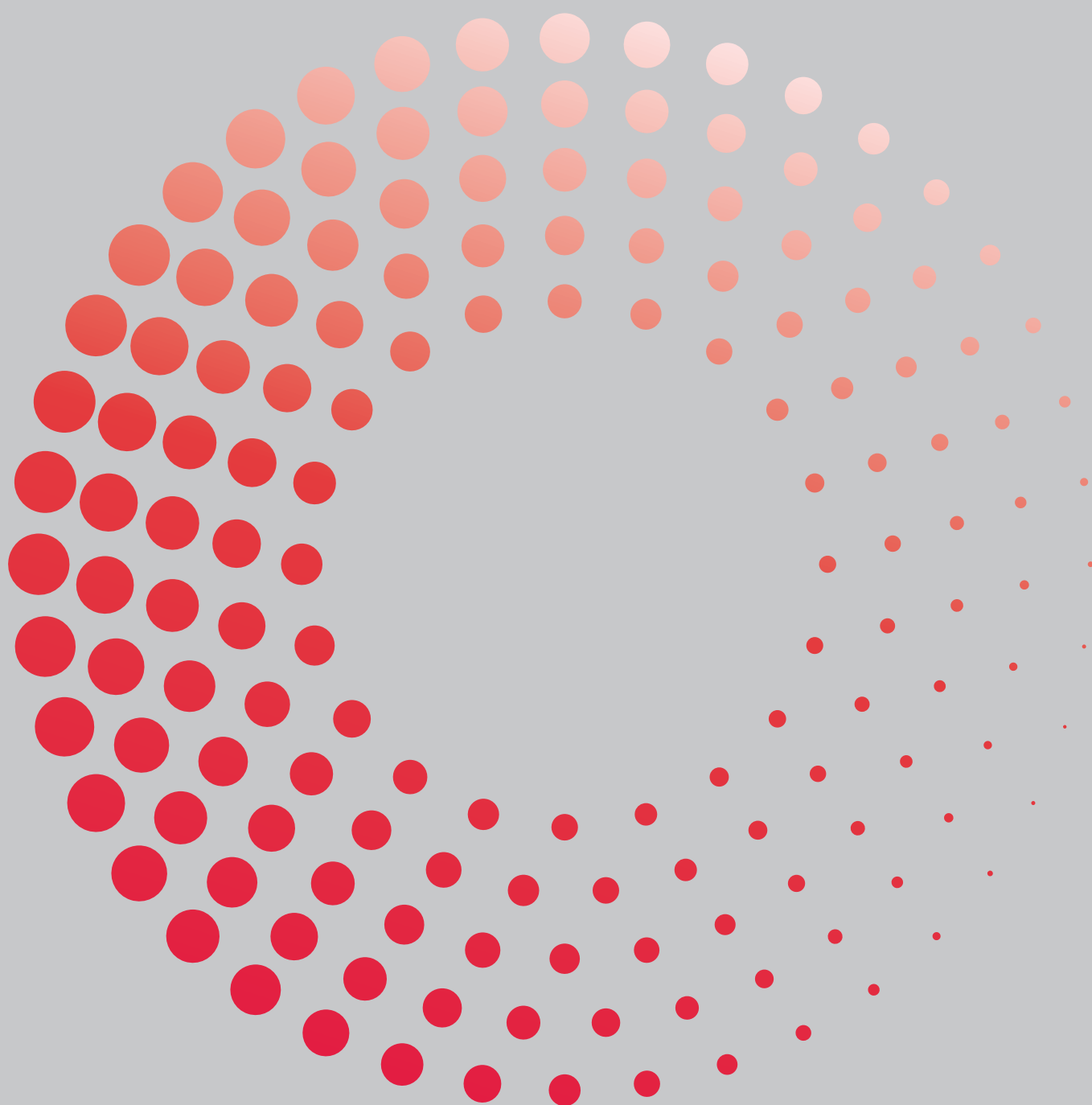


Annual Report

2022-23



Message from our Patron



His Excellency General the Honourable David Hurley AC DSC (Retd)
Governor-General of the Commonwealth of Australia

Volunteering Australia Annual Report

I am delighted to once again provide a message for the Volunteering Australia Annual Report.

Linda and I engage with volunteers nearly every day of the year. It is inspiring to be in the company of people who simply love to give. Volunteers are selfless, have big hearts for the community and make an immeasurable contribution across almost every facet of our lives.

In May, Linda and I had the pleasure of hosting a reception for Volunteering Australia in recognition of National Volunteer Week. We thoroughly enjoyed meeting members of Volunteering Australia and some of Australia's charitable organisations. It was an incredibly uplifting occasion and an opportunity to shine a light on Australia's volunteers and highlight the impact they have in our community.

As a nation, we must never take the efforts of volunteers for granted. More than five million Australians volunteer through an organisation and 6.5 million volunteer informally. Their collective impact is extraordinary. I commend all involved in Volunteering Australia for taking that message to the wider community.



Foreword from the Minister

The Hon Amanda Rishworth MP
Minister for Social Services



Volunteering is such an important part of supporting our communities and organisations to provide vital services to individuals and groups they may otherwise not receive.

At the core of the Australian community are the volunteers who offer their time, knowledge and experience out of the kindness of their own hearts to help others.

Volunteers are a key thread in the tapestry of our nation.

We see it every year; from helping those who have lost everything during an emergency weather event, to assisting local sporting teams and community events, volunteering speaks to that core Australian quality of mateship.

Without volunteers, Australia would not be the country it is today. More than six million people volunteer each year and it is important they are supported.

We recognise the value that volunteers provide in strengthening our community, which is why our Government is dedicated to supporting the sector that

delivers those vital services by looking ahead and planning for the future.

The Government continues to fund the 2023-24 Volunteer Grants program, which assists volunteers with fuel costs or transportation, to purchase essential equipment and provide any necessary training.

We also recognise the significant work Volunteering Australia is doing on the National Strategy for Volunteering, which was launched earlier this year. The first year of the Strategy is the most important as it will lay the groundwork for the ten-year plan, which is why we're pleased to be able to partner with, and invest in, Volunteering Australia to coordinate the implementation.

I would like to thank everyone in the sector for the amazing work that you all do. You are not only helping support someone who needs it, but you are building a better future for your community.

Your work strengthens our communities and strengthens Australia.

Chair's Report

Professor Michael E. Drew Chair



This year has been a highly significant one for Volunteering Australia and for the wider volunteering ecosystem.

In February 2023, we hosted the National Volunteering Conference on Ngunnawal Country, Canberra. With the theme 'The Future is Now', we gathered with colleagues from across the country for the first time since 2018 and raised our collective gaze to consider what the future might hold for volunteering.

The event was marked by the launch of the new National Strategy for Volunteering (2023-2033) - the culmination of an 18-month co-design journey, led by Volunteering Australia. The new National Strategy was widely welcomed, and we are now deep in the Establishment Phase laying the foundations to deliver its vision of volunteering being at the heart of Australian communities.

The month of May quickly came around with our annual celebration, National Volunteer Week, highlighting The Change Makers who contribute so much to our communities and have supported the nation through recent challenges.

As Volunteering Australia delivered on these landmark projects, we were mindful of the challenges being faced across the country. The COVID-19 pandemic is still present, and its legacy remains with volunteering still being suppressed in many sectors. The cost-of-living crisis is taking its toll, affecting both the ability of people to volunteer and the sustainability of organisations that engage volunteers. Our policy and advocacy work pivoted during the year to highlight these challenges and the need for governments to respond.

Meanwhile, Volunteering Australia has continued to strengthen our governance arrangements and focus on our own financial sustainability. We have embarked on a new strategic planning process which will set us up for a future where we can evolve and serve the needs of the volunteering ecosystem.

On behalf of the Board, I would like to thank our members, stakeholders, and benefactors for their ongoing support.

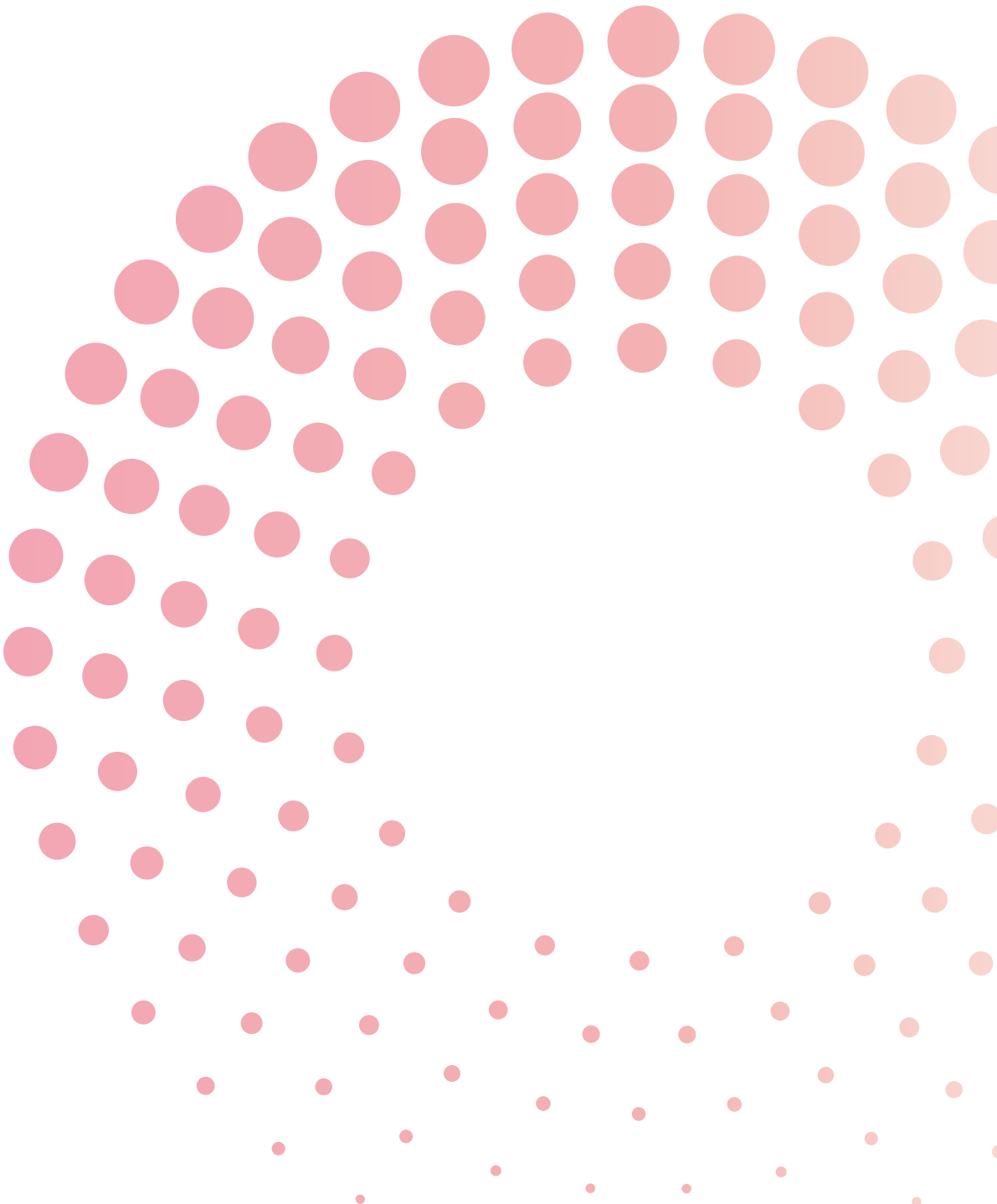
I would also like to thank my board for their clarity of purpose and dedication to advancing volunteering across the nation.

To the Volunteering Australia team, led by Mark Pearce (CEO) and Dr Sue Regan (Deputy CEO), thank you for your hard work and commitment.

Finally, I thank the nation's Change Makers and the vital role they play in communities across Australia.



Professor Michael E. Drew
Chair



Chief Executive Officer's Report

Mark Pearce
Chief Executive Officer



It is with great pride that I introduce the Annual Report for Volunteering Australia.

Reflecting on a year past is invariably an exercise in contrasting the many things which have changed, against those which remained the same. 2022-23 was no different in that whilst community composition, need, and aspirations altered in response to internal and external factors, the importance of volunteering remained undiminished.

Volunteers remain at the forefront of community life, dedicating time and expertise to assist those in need, respond to emergencies, and address the myriad of challenges that have arisen.

The federal government has put forward an ambitious reform agenda, and I'm pleased to say that Volunteering Australia has been actively engaged through various national committees and expert reference groups, representing the volunteering ecosystem, and building strategic linkages and supports. Through ongoing community engagement, and leading the development of policy submissions, the Volunteering Australia team has been working tirelessly to support and empower volunteers,

volunteer involving organisations, and communities throughout this period of change.

The National Strategy for Volunteering, launched in February 2023, has been our guiding light, setting a path forward to harness the power of volunteering in our rapidly evolving society. It serves as a comprehensive blueprint, articulating the key principles and values that underpin the volunteering experience. It underscores the importance of inclusivity, diversity, and recognising the unique contributions of each volunteer.

The needs in society and the challenges we face reaffirms our belief that volunteers are not only active participants in our community; they are essential in community decision-making and in achieving individual and collective aspirations. Volunteers provide the bedrock of support to disadvantaged communities, contribute to community development, and enhance social cohesion. Volunteers play an integral role in shaping our future.

We must continue to foster an environment that encourages and celebrates volunteering, ensuring that it

remains accessible and attractive to all Australians who wish to participate.

In this Annual Report, you will find a snapshot of the work undertaken by Volunteering Australia. It highlights Volunteering Australia's commitment to the volunteering ecosystem, to the power of collective action and the spirit of giving that has been the driving force behind our efforts.

I want to express my sincere appreciation to our volunteers, partner organisations, our Foundation Members, and the Volunteering Australia team for their ongoing commitment.

I also offer my sincere thanks to the Volunteering Australia board of directors,

led by Dr Michael Drew. The guidance of the Volunteering Australia Board has been invaluable in a year in which Volunteering Australia's footprint and engagement has grown.

Thank you for your continued support in this incredible journey of volunteering and community resilience. Together, we are shaping a brighter future for all.



Mark Pearce
Chief Executive Officer

About Volunteering Australia

Volunteering Australia is the national peak body for volunteering, working to advance volunteering in the Australian community.

Vision

A strong, connected, and resilient Australian community through volunteering

Purpose

To lead, strengthen, and celebrate volunteering in Australia

Principles

Volunteering Australia has identified the following values to underpin all its work:

Leadership

We are the recognised national peak body for volunteering in Australia and play an important leadership role among our members, the ecosystem, and to the community more widely.

Trusted

Our priorities, decisions, policies, and activities are based on sound evidence and credible research, and we actively seek to support and encourage the research that is needed to advance volunteering.

Collaboration

We work hard to build strong, productive, and mutually beneficial partnerships, and believe the best results arise from effective collaboration with governments, businesses, for-purpose organisations, and individuals.

Sustainable

We understand and appreciate the importance of good governance, financial management and reporting to maintain our reputation as a credible, trustworthy, and sustainable organisation.

Strategic Pillars

Our strategic pillars provide the foundation for our overarching vision.

- Policy, Advocacy and Research
- Leadership and Sector Development
- Stakeholder Engagement and Communication
- Organisational Sustainability and Resilience

Policy, Advocacy and Research

Volunteering in Australia research

Volunteering Australia published landmark research presenting a full picture of volunteering in Australia as told by volunteers and organisations. The Volunteering in Australia research provided insights into why volunteering is declining and how we can address the challenges facing volunteering and explore opportunities to reimagine a future where volunteering in Australia thrives.



The Volunteering in Australia research provided the core evidence base on contemporary volunteering in Australia, which informed the National Strategy for Volunteering. The research was undertaken by Volunteering Australia in collaboration with the Australian National University (ANU) Centre for Social Research and Methods (CSRM), and a consortium of researchers from Curtin University, Griffith University, and the University of Western Australia.

This work culminated in the release of the two reports in October 2022 at a public launch event held online by Volunteering Australia, which included presentations of the key findings by each research team and a Q&A session. These reports were made available to the National Strategy for Volunteering Core Design Team during the Build Phase, and were consulted during the development of both the Draft Framework and the final National Strategy for Volunteering 2023-2033.

The key strengths of the Volunteering in Australia research project were the collaborative approach between the research teams and Volunteering Australia, the rigorous approach to data collection and analysis, and the leveraging of existing relationships between Volunteering Australia, the ANU CSRM, and the broader volunteering ecosystem. These collectively ensured that the reports were robust and methodologically rigorous, while providing the insights needed to develop the National Strategy for Volunteering and deliver new, policy-relevant insights to the volunteering ecosystem.

Volunteering Research Papers Initiative

Researchers and academics from across Australia produced a series of Volunteering Research Papers on topics of interest in volunteering. Twenty-two papers were received from 38 authors.

The Volunteering Research Papers initiative aims to capture evidence on a wide range of topics related to volunteering and outline key insights for policy and practice. The Volunteering Research Papers are peer reviewed, and insights directly informed the development of the National Strategy for Volunteering.

Over 200 people attended the Volunteering Research Papers Initiative Launch. The online event was introduced by the Chair of the National Strategy for Volunteering Research Working Group, Professor Melanie Oppenheimer, and included a series of brief presentations in which contributing authors highlighted the findings and policy and practice implications of their research.

The Story Project

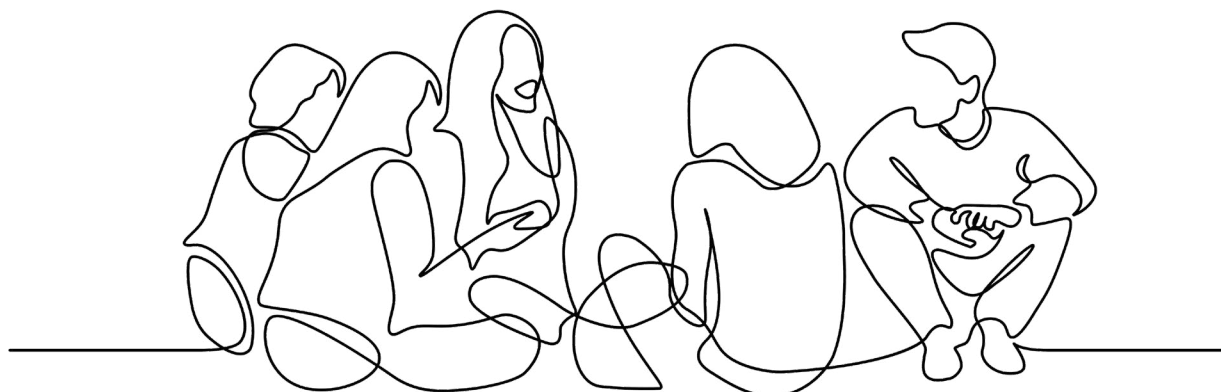
Volunteering helps to build a sense of community in Australia and beyond. The Story Project explored the breadth and diversity of volunteering activity in our communities through the words of its participants. These rich stories help us better understand the relationship between formal and informal volunteering while highlighting activities that may be unseen within multicultural contexts.

The Story Project was a nine-month research project conducted by Volunteering Australia and funded by the Scanlon Foundation. Of the many insights, the research found that volunteers within cultural and faith-based sites often seek collective recognition for their engagements, rather than individual recognition of their accomplishments. Knowledge such as this will help support the National Strategy for Volunteering objectives to focus on the volunteer experience and to diversify our understanding of volunteering.

2023-24 Federal Budget

Each year, Volunteering Australia participates in the budget process advocating for improved support for the volunteering sector across Australia. Our pre-budget submission demonstrated how targeted strategic investment in volunteering enables the Government to meet its key priorities. Recommendations included the establishment of a National Strategy for Volunteering Partnership Fund and a Volunteering Cost of Living Relief Package.

Volunteering Australia attended the budget lock-up and provided a summary analysis of the key budget measures



relevant to volunteering. The ‘Volunteering and Community Connectedness’ funding stream contains funding for various programs including the Volunteer Management Activity and Volunteer Grants. The cost-of-living relief in the Budget was welcome but the impact on volunteering was not addressed and remains an advocacy priority.

Volunteering and wellbeing

Volunteering is a uniquely good indicator for community wellbeing as it captures social connections, sense of purpose and connection to place. In the past year, Volunteering Australia and the State and Territory volunteering peak bodies have collectively advocated for the inclusion of volunteering in wellbeing frameworks and budgets.

Volunteering Australia drafted a briefing to highlight how volunteering interrelates with wellbeing at the individual, community, and national levels. The briefing also explored the existing and emerging policy and budgetary frameworks already incorporating a focus on wellbeing.



Image: Our volunteering and wellbeing campaign video

Our social media campaign promoted the connection between volunteering and wellbeing and was shared by many of the state and territory Volunteering Peak Bodies. The campaign video was viewed over 300 times on our YouTube Channel. We asked the Treasurer to recognise the value of volunteering to the economic and social wellbeing of Australia by including volunteering in the Australian Government’s wellbeing framework ‘Measuring What Matters’.

Our research agenda

Our research agenda focused on building our internal research capability and partnering with academic researchers.

The National Volunteering Research Network (NVRN) continued to meet quarterly throughout the year. Members grew to over 90 volunteering researchers across the country. A particular focus for the network this year was feeding into the development of the new National Strategy for Volunteering and ensuring good researcher representation at the National Volunteering Conference.

Volunteering Australia Policy Officer, Jack McDermott presented at the 15th Biennial Australian and New Zealand Third Sector Research Conference on a paper jointly authored with Nicholas Biddle and Matthew Gray from the ANU Centre for Social Research and Methods. The presentation, ‘The Paradoxes of volunteering in a COVID era: the experiences of current and former volunteers’, discussed findings from the Volunteering in Australia research.

Volunteering Australia is proud to be a partner organisation on two Australian Research Council (ARC) Linkage projects:

- the Developing a National Rural Roadmap Project that aims to investigate the challenges affecting rural volunteering in Australia and aligns with the National Strategy for Volunteering, with Griffith University and Curtin University.
- the Community Volunteerism and Resilience to Loneliness Project with the University of New South Wales.

Our advocacy

It's been another busy year for our policy and advocacy work as we aim to influence public policy and highlight its impact on Australia's volunteers.

Volunteering Australia has engaged with and contributed evidence to several inquiries. We make submissions on government policy and other public policy matters that impact on or have relevance for volunteering.

In the last year, we have provided evidence of:

- Volunteers' extensive contribution to Australia's disaster resilience.
- The ongoing impact of COVID-19 pandemic on volunteering in Australia.
- The ways in which volunteering improves gender equality and can expand our conceptions of gendered responsibility and drive social change.

- How financial pressures are a major barrier to volunteering and cause significant challenges across the volunteering ecosystem.
- Volunteering as an important pathway to employment and a meaningful activity through which jobseekers connect with and contribute to their communities.
- The care and support economy and the contributions of around 1 million volunteers in Australia.
- The roles volunteers play and the scale of their involvement in Australia's aged care workforce.

Volunteering Australia drafted a briefing to coincide with the Jobs and Skills Summit highlighting the importance of volunteering to the issues being discussed at the Summit. Through opportunities, such as the Charities, Jobs and Skills Roundtable, we continue to recommend that volunteers should be considered in any national workforce strategy as an essential, but distinct, component of the overall workforce.

Advocating for inclusive volunteering

Participating in volunteering should be an easy choice where everyone feels welcome to come as they are and contribute their time, skills, and passion to activities and causes they care about. We are guided by the National Strategy for Volunteering, which emphasises the importance of creating inclusive environments.



Images: Acting Commissioner of the Australian Charities and Not-for-profits Commission (ACNC), Deborah Jenkins and Mark Pearce; Mark Pearce presenting at a 'Building Community' Town Hall meeting hosted by The Hon Dr Andrew Leigh MP

Volunteering Australia continues to advocate for the inclusion of volunteering in national strategies and processes relating to people with disability and for better recognition of volunteers engaged in disability services. Volunteering Australia welcomed the acknowledgement of volunteers in the draft National Disability Advocacy Framework 2022-2025. In our submission we made recommendations in support of the role of volunteers in disability advocacy, the value of volunteer organisations in supporting self-advocacy, and the importance of advocacy for volunteers with disability.

Volunteering Australia's Indigenous Policy & Practice Working Group has evolved into the Reconciliation Practice Group following consultations with the state and territory Volunteering Peak Bodies. The Reconciliation Practice Group convenes every two months as a discussion platform to further policy engagements as well inclusive work practices regarding First Nations people.

Working together to strengthen charities

Volunteering Australia stood in alliance with our most respected charities challenging regulations that threaten charities that speak out on behalf of the communities they serve. By coming together as the Hands Off Our Charities alliance, the proposed regulations were not passed, and we continue to support the right for charities to advocate for our communities and causes.

We welcomed the 'Building Community' Town Hall meetings being held across Australia and recognition of the impact of declining volunteering rates. These meetings were timely with the development of the National Strategy for Volunteering underway.

Volunteering Australia attended the Canberra meeting, and we encouraged charities to attend and share their insights on how the Federal Government can support the reinvigoration of volunteering.

Policy, Advocacy and Research:

Our Impact

Inclusion of volunteering in policy consultations and reports

In general, we are now being brought into reform processes earlier on. For example:

- We were invited to meet the Commissioners undertaking the Productivity Commission's inquiry into Philanthropy prior to the public consultation opening.
- As the Government initiated its work to develop a Blueprint for the Not-for-Profit Sector, Mark Pearce was invited to sit on the Blueprint Expert Reference Group which is guiding the development of the Blueprint.
- We were invited to provide evidence at a public hearing to the Workforce Australia Select Committee.

Invited to participate in policy inquiries and processes

The National Disability Insurance Scheme (NDIS) Review Taskforce reached out to us to engage in consultation and members of the Taskforce attended national Policy Group.

The Australian Bureau of Statistics has engaged with Volunteering Australia on an ongoing basis, and we were invited to participate in the 2026 Census Topic Review.

Volunteering Australia was invited to provide evidence at a public hearing of the Select Committee inquiry into ParentsNext.

Our submissions and reports referenced in work of others

Volunteering Australia data is routinely included in government and inquiry reports.

Volunteering was recognised in 'Pride of Place', the final report of the Senate Inquiry into Regional Australia. Our submission and evidence provided at a hearing were also included in the final report.

Our submission to the Select Committee inquiry into ParentsNext was referenced in the final report.

New and extended networks to support volunteering

The National Volunteering Research Network established in 2021 now has over 90 members from universities and institutions across Australia.

The Indigenous Policy & Practice Working Group has evolved into the Reconciliation Practice Group following consultation across the Volunteering Peak Bodies.



Image: Members of the Sport Volunteer Coalition after an in-person meeting

Inclusion of volunteering in government strategies and policies

Volunteering Australia's partnership with the Australian Sports Commission has facilitated the development of the Sport Volunteering National Plan and the Sport Volunteer Coalition Action Plan. Volunteering is also being embedded in the Sport Participation Strategy.

Changes to laws and regulations to better support volunteering

Following sustained advocacy, the ongoing aged care policy and legislative reforms (flowing from the Aged Care Royal Commission) position volunteers as an integral part of the aged care workforce.

New and continued funding for volunteering

The Department of Health and Aged Care led research into aged care volunteering, which included surveys of volunteers and volunteer managers.

The Australian Government provided funding for the Volunteering in Australia research, the development of the new National Strategy for Volunteering, and the Volunteer Management Online Project – these projects were all progressed during the year.

The Federal Government announced additional funding to: undertake a national awareness campaign, support youth volunteering and for volunteering support services.

Recognition of volunteering in government staffing or processes

The Department of Social Services (DSS) leads on volunteering policy within the Australian Government. Volunteering Australia and DSS staff have met regularly throughout the year.

The Department of Health and Aged Care is progressing Recommendation 44 on volunteering from the Aged Care Royal Commission and has dedicated resources to progress this. The Aged Care volunteering team and Volunteering Australia meet regularly.

Leadership and Sector Development

Australia's first National Strategy for Volunteering in a decade

Volunteering Australia led the development of the first National Strategy for Volunteering in a decade. This included a 12-month co-design process, which involved extensive consultations with the volunteering ecosystem and a bespoke research project known as the Volunteering in Australia research.

The National Strategy for Volunteering project took a unique, world-first approach. The project was funded by the Australian Government Department of Social Services, led by Volunteering Australia, and co-designed with the entire volunteering ecosystem.

The co-design journey involved 1541 individual engagements with stakeholders representing 672 organisations, groups, and interests from across the volunteering ecosystem. A considerable number of stakeholders who were involved in the project participated on multiple occasions and through a variety of consultation methods. A further 4932 participated in the Volunteering in Australia research and surveys.

The National Strategy for Volunteering was launched at the National Volunteering Conference on Monday 13 February 2023. National Strategy Director Sarah Wilson presented the National Strategy and provided an overview of the co-design journey. Following the launch,

Image: Launch of the National Strategy for Volunteering





Image: National Volunteering Conference

the Chairs of the Council and Working Groups participated in a panel discussion on the National Strategy.

The launch was attended by 584 people in person and approximately 300 people online. The Conference Feedback Survey found that 83 per cent of respondents were excited or very excited about the National Strategy for Volunteering.

After the launch we hosted a webinar to explore the National Strategy for Volunteering in detail. Volunteering Australia's Deputy CEO and Policy Director Dr Sue Regan presented the vision, aims, and strategic objectives, and National Strategy Research Fellow Jack McDermott presented the evidence base that informed the development of the National Strategy. The webinar also explored how people can use the National Strategy in their work and the next steps in this exciting journey.

The National Strategy for Volunteering 2023-2033 is a vital piece of national policy infrastructure, and we are excited to now be leading the establishment phase.

2023 National Volunteering Conference

Volunteering Australia was delighted to host the 2023 National Volunteering Conference on 13-14 February on Nggunawal Country, Canberra. Australia's leading event on the volunteering calendar was back for the first time since 2018. The response was beyond our expectation with in-person tickets selling out. Around 580 delegates and speakers joined us in person from all around Australia and over 300 online delegates tuned in virtually.

The Volunteering Australia team was immensely proud that we brought the volunteering ecosystem together to connect and explore the future of volunteering, alongside launching the new National Strategy for Volunteering.

With the theme, The Future Is Now, the National Volunteering Conference returned for the first time since 2018 as Australia's leading event on the volunteering calendar. The event was dedicated to fostering an inclusive and open discussion on the future of



Images: Photos from the National Volunteering Conference

volunteering and showcased innovative approaches to volunteer engagement.

The conference program included two full days of interactive workshops, plenary sessions and opportunities to network. The program was designed to include practical, strategic and research-focused sessions with multiple streams of breakout sessions to choose from. We heard from over 100 speakers with deep and diverse expertise from across the volunteering ecosystem.

Our online delegates had access to conference keynotes, plenaries and breakout sessions and were able to jump in and out of sessions as they pleased, allowing flexibility to sample the entire program.

The Conference plenaries and breakout sessions were recorded for all delegates to access anything they missed or wanted to revisit. The most watched recording was the final plenary session, 'The future is now, so what next?', which was a panel of the next generation of young volunteer researchers, managers and policymakers reflecting on their insights from the conference. This was a great session to finish two days of exploring how our actions today will build a better future for volunteering.

The 2023 National Volunteering Conference would not have been possible without the support of our volunteers, partners and sponsors. Thank you for believing in the powerful future of volunteering and helping us create an inspiring Conference for all our delegates.

Volunteering Australia acknowledges the funding support of the Australian Government Department of Social Services for the 2023 National Volunteering Conference and the National Strategy for Volunteering.

We would also like to thank the ANU Centre for Social Research and Methods for partnering with us to host the Conference at the Australian National University.

- **Plenary Sessions Sponsor:** Australian Government Department of Health and Aged Care
- **Livestream & Technology Sponsor:** Seek Volunteer
- **Banking Sponsor:** Beyond Bank Australia
- **Media Partner:** ProBono Australia

Our in-person delegates were inspired, enhanced their networks and connected with our exhibitors in the Conference exhibition space. Volunteering Australia would like to thank the following Exhibitors for their support of the 2023 National Volunteering Conference.

- Aon Australia
- Australian Government Department of Health and Aged Care
- Better Impact
- Beyond Bank Australia
- HESTA
- Involve
- Seek Volunteer
- Australian Charities and Not-for-profits Commission (ACNC)

- Bloodbikes Australia
- Communitier
- Hall & Willcox
- Firefly Initiative
- Mental Illness Education ACT (MIEACT) National Network of Volunteer Resource Centres
- VolunteeringACT
- Volunteering Peak Bodies

National Standards Refresh

The National Standards for Volunteer Involvement are being refreshed to ensure they reflect the contemporary environment and continue to support the volunteering ecosystem. The 2023 refresh of the National Standards is being delivered under the national Volunteer Management Activity, a program funded by the Australian Government Department of Social Services. The National Standards refresh project being led by Volunteering Australia in partnership with Volunteering SA&NT.

The refresh has involved consultation with the volunteering ecosystem and is drawing on the extensive engagement undertaken during the development of the new National Strategy for Volunteering.

Volunteer Management Online Project

Volunteering Australia has been funded by the Australian Government to deliver the Volunteer Management Online Project to support and enhance volunteer management and increase participation in volunteering.

People across the volunteering ecosystem have told us about the challenges they faced with the many online tools and resources currently scattered across the internet. They found tools and resources inconsistent, difficult to find and often fragmented.

We will learn from these diverse perspectives and seek more feedback as we design, build and implement a solution. Volunteering Australia is undertaking a competitive dialogue approach to engaging a technology partner to work closely with us and the broader ecosystem on this significant project.

Volunteering Resource Hub

The Volunteering Resource Hub, designed to support effective volunteer management, is now in its third year. The Quick Guide to Volunteer Management was updated and is now complete. The latest additions include Corporate/Employee Volunteering, Insurance, Legal Requirements, and Complaints Handling. The guide provides Volunteer Managers with an introduction to key topics in volunteer involvement. Each section contains links to further resources housed in the Volunteering Resource Hub, which provide additional information and tools.

IAVE World Volunteer Conference

Volunteering Australia CEO, Mark Pearce participated in the 26th IAVE World Volunteer Conference held in Abu Dhabi in the United Arab Emirates. Mark was

invited to take part in a plenary panel and presented on Volunteer Australia's experience developing genuine partnerships with government.

Built around a theme of 'Volunteering for the common good' the conference program was designed to recognise the extraordinary impact volunteering has in building inclusive communities throughout the world. Mark said, "Despite the many challenges we all face in building stronger, more inclusive and resilient communities, there was a shared sense of hope and optimism that volunteering provides a powerful path to a better future."

Leadership and Sector Development: Our Impact

Funding secured for key national infrastructure and sector specific projects

Volunteering Australia was funded to coordinate the delivery of the National Strategy for Volunteering and expand its awareness.

The federal Department of Social Services has funded an Advertising Campaign – this proposal was included in our 2022 Pre-Budget Submission.

Progress towards delivery of major projects

The National Strategy for Volunteering was launched at the National Volunteering Conference, with 83% of attendees saying they were excited or very excited about the strategy. Momentum has been sustained, for example, with over 500 people registering for the Exploring the National Strategy webinar and over 300 views of the event recording.

Image: National Strategy for Volunteering panel at the National Volunteering Conference



Feedback from the volunteering ecosystem has been developed into a 'state of the market' report to inform the Volunteer Management Online Project and to design a new solution to support and enhance volunteer management and increase participation in volunteering.

Partnerships and alliances across the volunteering ecosystem

The Community Broadcasting Association of Australia (CBAA) and Volunteering Australia have partnered to promote the integral role of volunteering in community broadcasting.

Volunteering Australia renewed our partnership with the Australian Sports Commission (ASC) to continue to work together to promote and enhance sport volunteering in the community. This includes representation on the Sport Volunteer Coalition, presenting the



Image: Dr. Lindsey Reece (ASC), Sarah Wilson and Mark Pearce with Sport Volunteer of the Year Nicole Williams

inaugural Sport Volunteer of the Year Award and delivery of a successful webinar series in partnership with the ASC.

Use of resources

During 2022-23, the Volunteering Resource Hub saw an increase in all key metrics. Over 14,000 users accessed the Volunteering Resource Hub (68% increase) with 48,000 page views (33% increase) and 15,000 file downloads (54% increase). Since its launch over 440 user accounts have been created, an increase of over 150 in the last year.

The Continuous Professional Development Program for Professional Leaders of Volunteers (CPD PLV) is a formal avenue to improve knowledge, skills and future employability. Endorsed by Volunteering Australia, the CPD PLV program is currently offered by the Centre for Volunteering (NSW), Volunteering Queensland, Volunteering Tasmania, Volunteering Victoria and Volunteering WA.

Regularly getting a 'seat at the table'

In 2022-23, we participated in the following federal advisory groups: National Coordination Group on Emergency Relief; Child Safe Sectors Leadership Group; Community Sector Advisory Group; Blueprint Expert Reference Group; National Emergency Management Agency (NEMA) Charitable, Not-for-profit and Philanthropic Strategic Group; the COP31 Collaboration Group.

Stakeholder Engagement and Communication

National Volunteer Week

National Volunteer Week 2023 was a truly remarkable event, filled with countless stories of outstanding Change Makers who are making a tremendous difference in the lives of communities across Australia.

We invited everyone to become a Change Maker by celebrating volunteers and helping to increase awareness of the vital role volunteers play in our lives. Organisations and individuals across the country joined us in celebrating the powerful impact volunteers make supporting individuals, communities and the nation.

This National Volunteer Week we launched a brand-new social media campaign, 'We are the Change Makers', celebrating the diversity and breadth of volunteering. Individuals and organisations across Australia shared their Change Maker type on social media.

In partnership with Volunteering Australia, our Patron, the Governor-General of Australia and Mrs Hurley, graciously offered to host an event in celebration of National Volunteer Week 2023 and Australia's Change Makers. This special event brought together a diverse group of senior leaders and volunteers to celebrate the breadth and richness of volunteering activity in our communities.

Images (L-R): Volunteers at the Governor-General's celebration; the Governor-General meets volunteers and staff from Volunteering Australia; volunteers are filmed for National Volunteer Week; Ambulance Wish Queensland being photographed for National Volunteer Week



Our media campaign was the most successful ever with 1,170 items of coverage and an estimated reach of more than 106 million views across Australia. This year's video news release showcased five volunteer Change Makers including Luise Manning, Landcare Australia, Simon Spencer, St Andrew's War Memorial Hospital, Mark Seeley, RSPCA Queensland, Emily Bell, Red Cross Australia and Jessica Bell, Ambulance Wish Queensland (Palliative Care Queensland).

A suite of resources was again available for everyone to use leading up to and during National Volunteer Week. This year we also creating editable certificates, invitations, posters and social media tiles.

The Volunteering Australia shop allows volunteer involving organisations to say thank you to volunteers with high quality, volunteer-specific gifts while supporting Volunteering Australia in advocating for the volunteering sector in Australia.

It is an absolute honour to lead this incredible celebration of the millions of volunteers across Australia giving their time and energy to make change in our communities. Thank you to our Foundation Members, the state and territory Volunteering Peak Bodies for your collaboration and for leading festivities across the country.

National Volunteer Week 2023 was proudly sponsored by Aon Australia and Streets, and we also acknowledge the support of the Department of Social Services.

Online events

Over 2,000 people registered to join us at our online events exploring our research and the National Strategy for Volunteering including:

- Volunteering in Australia Research – The Organisation Perspective
- Volunteering Research Papers Initiative Launch
- Volunteering in Australia Research Launch
- Volunteering Research Papers Round 2
- Exploring the National Strategy for Volunteering
- The Story Project Launch

Many of our events have included guest speakers and the opportunity for Q&A. All events are recorded and available to watch on our YouTube Channel with over 1,300 views collectively. More events are planned for 2023-24 including Round 3 of the Volunteering Research Papers and events focused on the National Strategy for Volunteering.

In March 2023, Volunteering Australia and the Australian Sports Commission (ASC) presented the first In-Focus Seminar Series on volunteering. Dr Lindsey Reece (Australian Sports Commission) and Dr Sue Regan (Volunteering Australia) hosted 'Volunteers: What would sport be like without us?' was hosted the online conversation discussed the essential role volunteers play in enabling major sporting events.

During National Volunteer Week, ‘The future is youth: A whole new ball game’ looked at the current volunteering landscape in Australia for young people as we heard from prominent speakers who shared their knowledge around the barriers, the motivations and how we can effectively communicate about volunteering in sport with young Australians.

Another two seminars in this popular series are planned in 2023.

Shining the spotlight on volunteer leadership

Throughout the year we recognised the role of volunteer managers and leaders as the lynchpin of effective volunteer involvement. Through the implementation of the National Strategy for Volunteering, we will work towards ensuring that strong volunteer engagement practices and the role of managers and leaders of volunteers are acknowledged as critical and appropriately supported.

We were delighted to again support International Volunteer Managers Day and acknowledge the vital work that volunteer managers and coordinators do to ensure safe and effective volunteering. In honour of this special day, we asked members of the Volunteer Management Working Group for the National Strategy for Volunteering what they enjoy most about managing volunteers? Thank you to Kylie Elliot, Dalovia Auyang and Carol Cunningham for their wonderful insights into the benefits of managing volunteers.

Celebrating youth volunteering

Young people volunteer in some of the highest proportions of any age group, contributing to issues that are important to them and their community. The latest release of our Youth Volunteering Key Statistics was published during National Student Volunteer Week.

Thank you to the student volunteers and educational institutions who participated in National Student Volunteer Week. It was wonderful to see students contributing to their communities and gaining insights into the power of volunteering. We shared insights from members of the National Strategy for Volunteering Council and Working Groups on the positive impact that volunteering has on young people’s lives.

A special thank you to Volunteering Queensland for managing this important event in collaboration with Volunteering Australia and all state and territory Volunteering Peak Bodies.

International Volunteer Day

International Volunteer Day takes place every year on 5 December. This year, we celebrated the theme ‘Solidarity through Volunteering’. This special day is an opportunity to acknowledge, thank and shine a light on the important work of volunteers and the contributions that they make to communities around the country and the world.



Image: The Stronger Charities Alliance launch at Parliament House

Working together to support volunteering

Volunteering Australia is proud to partner with members of the wider volunteering ecosystem to ensure volunteering is recognised as a valued and integral part of society.

Cooperation between Justice Connect and Volunteering Australia enhances our ability to support the volunteering sector and advocate for volunteers. Justice Connect's National Volunteering Guide is a valuable resource which helps volunteers and volunteer involving organisations understand their legal obligations. This guide has been updated to incorporate the National Strategy for Volunteering, including its Focus Areas and Strategic Objectives.

The Australian Sports Commission (ASC) and Volunteering Australia announced a new partnership on International Volunteer Day to work collaboratively and encourage more Australians to become volunteers. The ASC again supported National Volunteer Week by asking the

sport sector to celebrate and thank the almost 3 million sport volunteers with a big 3 Cheers for volunteers!

Research tells us that volunteering not only combats loneliness but also nurtures meaningful connections. Volunteering Australia is a keen member of the Ending Loneliness Together Member Collective, a national network of organisations who have come together to address the growing problem of loneliness in people living in Australia.

As a 'Very Neighbourly Organisation,' we were proud to support Neighbours Every Day the evolution of Neighbour Day into a year-round campaign with a dedicated day-of-action celebrated annually on the last Sunday of March. We are committed to helping increase respectful relationships across Australia and create belonging through the power of volunteering.

Volunteering Australia was delighted to attend the launch of the Stronger Charities Alliance and hear the key findings of the Voices for Change Survey.

We are proud to be a member of the Stronger Charities Alliance, an alliance of over 120 charities with a vision of a thriving not-for-profit sector, where charities are empowered to advocate for lasting change for our communities.

We again partnered with Mental Health Australia for their World Mental Health Day campaign encouraging all Australians to look after their mental health. Volunteering Australia CEO, Mark Pearce shared a video message about how he looks after his wellbeing and how volunteering supports his mental health in honour of the campaign.

Volunteering Australia in the media

Volunteering Australia is a trusted source for media outlets covering stories on volunteering. Journalists and producers from across the country regularly contact us for interviews, fact checking, or the latest volunteering data. Some highlights from the year include:

National Strategy Director, Sarah Wilson was Pro Bono Australia's Changemaker in March 2023. Sarah shared her reflections on the National Strategy for Volunteering project and her passion for volunteering.

Volunteering Australia CEO, Mark Pearce spoke to ABC in August 2022 about the impact of COVID-19 on volunteering following a decade long decline in formal volunteering. This story sparked a flurry of media requests concerned

by the latest volunteering data and the challenges ahead.

Statistics from our report, Volunteering and Australia's crisis resilience, were featured on The Drum in a segment looking at the impact of low volunteer numbers on the Victorian State Emergency Service.

The benefits of volunteering on wellbeing and mental health was a popular topic in the last year covered by the House of Wellness radio show and ABC's Radio National.

The National Strategy for Volunteering project received strong media coverage throughout the year including 2GB, SBS, Pro Bono News, Third Sector News and two interviews with Patricia Karvales on the ABC's Radio National Breakfast show.

Shining the spotlight on volunteering

We aim to shine the spotlight on the power of volunteering through our communication on social media including supporting events throughout the year. A few examples are:

As proud allies to the LGBTQIA+ community we changed our logo to pride colours in honour of Sydney World Pride. We reaffirmed our commitment and encourage others to foster inclusive volunteering where people feel respected, valued, and celebrated for their unique identities and contributions.

On Thank a First Responder Day and Wear Orange Wednesday (WOW Day), we highlighted the incredible volunteers who play a vital role in keeping our communities safe. These Change Makers selflessly dedicate their time and skills to support us in times of need.



Image: Celebrating Wear Orange Wednesday 2023

During National Reconciliation Week, we took part in the National Acknowledgement of Country. We recognised the cultural voluntary practices of First Nations peoples and their invaluable contributions in our community.

National Careers Week was an opportunity to highlight that volunteering develops skills and supports pathways to paid employment.

We celebrated all the remarkable women representing volunteering in Australia

for International Women's Day. We also highlighted that the National Strategy for Volunteering is 'cracking the code' to making volunteering inclusive and accessible to everyone on their terms, which includes how gender affects the experience and accessibility of volunteering.

We recognised World Health Day by acknowledging all the volunteers and volunteer involving organisations supporting health and wellbeing services in communities across Australia.

On International Day of People with Disability we celebrated that volunteering empowers people to engage in ways that are profoundly meaningful and provides people with opportunity and agency in society.

Stakeholder Survey

We rely on feedback from our stakeholders to shape our future initiatives and better serve the volunteering sector and the wider volunteering ecosystem. Our annual stakeholder survey asks questions on our advocacy, communications and engagement, as well as research and promotion of policy solutions. The results help us make informed decisions and drive positive change.

Stakeholder Engagement and Communication: **Our Impact**

Brand and reputation strong

The National Volunteer Week media campaign received very impressive results. Overall, 1,170 items of coverage were secured with an estimated reach of more than 106 million impressions across Australia and an Advertising Value Equivalent (AVE) of over \$2.7 million. These numbers exceed all previous National Volunteer Week campaigns.

The coverage was made up of 188 print and digital items, 19 TV segments, 954 radio items, one podcast and eight pieces of social coverage.

Media seeking our opinion

Outside of National Volunteer Week, mainstream media has sought information from Volunteering Australia on over 50 occasions in the last year including TV, radio, newspapers and online media.

Volunteering Australia CEO, Mark Pearce completed over 30 interviews including discussing the state of volunteering in Australia with Ros Childs on the ABC News Channel and in the Australian Women's Weekly.

Increased social media profile

Volunteering Australia gained 5,000 new followers across all social media

platforms during 2022-23. Our posts on Facebook received 276,000 impressions and LinkedIn 122,000 impressions.

National Volunteer Week is our top performing week across all platforms with the most reactions, comments, shares and new followers.

Our website is a trusted resource

The Volunteering Australia website is a trusted resource for Australians interested in volunteering with over 418,000 overall website visits in the last year and 1.3 million user interactions across the website.

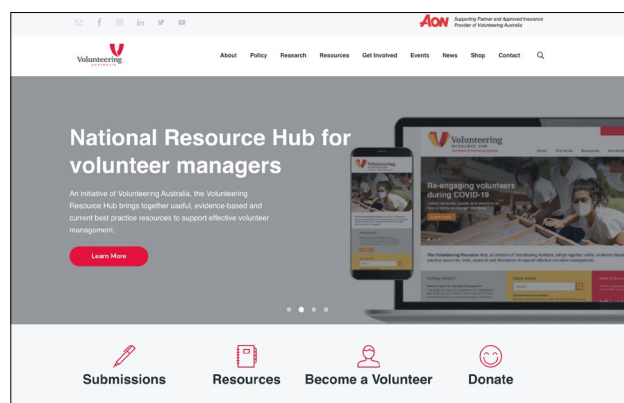


Image: Volunteering Australia website

The home page was visited over 75,000 times. National Volunteer Week is the busiest period for the website and on day one of National Volunteer Week there were over 4500 website visits to the dedicated event page.

Website highlights for 2022-23 included:

- 45K views of the National Volunteer Week page
- 38K views of the Career Opportunities page
- 12K views of the Online Certificate of Appreciation page
- 11K views of the 2023 National Volunteering Conference page
- 7.7K views of the Corporate Volunteering page

National Volunteer Week recognition

In honour of National Volunteer Week, the Australian Government announced a \$3 million national advertising campaign to encourage volunteering. The funding boost was welcome recognition of the vital role of volunteer Change Makers in our communities.

Leading collaborative forums across the volunteering ecosystem

The National Volunteer Week event at Government House provided an opportunity to network across sectors to support future collaboration, which will underpin the next phase of the National Strategy for Volunteering.

The National Policy Group met throughout 2022-23 with submissions and position papers developed collaboratively with the state and territory Volunteering Peak Bodies. We also undertook collective advocacy, for example through the Wellbeing advocacy campaign, which

sought to get volunteering including in the Treasury's Measuring What Matters (wellbeing) framework and to the Australian and New Zealand Standard Classification of Occupations Review.

The National Marketing and Communications Network met throughout 2022-23 collaborating on national events and initiatives. The extraordinary success of the National Volunteer Week media campaign would not be possible without strong support from the state and territory Volunteering Peak Bodies.

Volunteering Australia approached to give speeches/presentations

Volunteering Australia CEO, Mark Pearce was invited to participate in the Practice Seminar Partnerships – Engaging government in valuing volunteering at the 26th IAVE World Volunteer Conference. The conference attracts 1000 participants from more than 100 countries, representing all the stakeholders of the volunteer community.

In recognition of the important role volunteers play supporting charities, Mark was invited to speak at an Australian Charities and Not-for-profits Commission (ACNC) staff meeting. Mark spoke about volunteering as a form of giving and emphasised the importance of ensuring volunteers feel respected, valued, and resourced.

Mark was also invited to speak about the National Strategy for Volunteering at a meeting of the St Vincent de Paul Society National Council.

During National Volunteer Week, Volunteering Australia, National Strategy Director, Sarah Wilson was invited to attend and speak at several events including:

- The SA State Volunteering Conference, hosted by Volunteering SA&NT.
- An online discussion about the National Strategy for Volunteering's vision to 'Make Volunteering the Heart of Australian Communities'. Hosted by the Australian Centre for Philanthropy and Nonprofit Studies.
- Queensland Emergency Volunteers Advisory Forum.
- Mildura Volunteering Forum.



Image: Sarah Wilson, The Hon Amanda Rishworth MP, and Volunteering SA&NT CEO Hamilton Calder

Volunteering Australia, Deputy CEO and Policy Director, Sue Regan presented to the Australian Charities and Not-for-profits Commission (ACNC) Board about the work of Volunteering Australia, the challenges and opportunities for volunteering in the charitable sector and where to for the future of volunteering in Australia.

Volunteering and Volunteering Australia mentioned in speeches by stakeholders

The Hon Dr Andrew Leigh MP, as Assistant Minister for Competition, Charities and Treasury regularly references Volunteering Australia's work including at the 'Building Community' Town Hall meeting in Canberra.



Image: Mark Pearce, and The Hon Dr Andrew Leigh MP

Organisational Sustainability and Resilience

The growth of Volunteering Australia

Volunteering Australia's workforce has continued to grow due to securing further projects and funding which will provide strategic leadership to the volunteering ecosystem.

Volunteering Australia prides itself on its ability to attract and retain a diverse, inclusive, and highly skilled workforce. While many organisations are struggling with the 'Great Resignation' and competing demands for attracting suitably qualified candidates, Volunteering Australia has been largely immune to this.

While we had 11 staff with a total FTE of 9.3 on 1 July 2022, this number had grown to 12 staff with a total FTE of 9.6 on 30 June 2023. Throughout the

year, we have engaged three research volunteers including a volunteer dedicated to curating our Evidence Bank.

Reconciliation Action Plan

We are proud to be working on our Reflect Reconciliation Action Plan (RAP), a testament to our dedication to reconciliation and the broader wellbeing of Australian communities.

In our position as the national peak body for volunteering, we would like to take a leadership role in promoting reconciliation by amplifying Indigenous voices through collaborative research and co-designed volunteer programs. As we advocate for reconciliation practices across the volunteering ecosystem it is vital that we turn the gaze inwards, to practice what we preach, and to undertake our own journey.

Image: Volunteering Australia staff at the National Volunteering Conference



Our Reflect RAP will be the first step in formalising this reconciliation journey. We look forward to extending our learning through concrete actions, to building relationships with Aboriginal and Torres Strait Islander communities and explore further opportunities to work on reconciliation in Australia.

Strategic Planning

Volunteering Australia initiated an extensive process to formulate our future strategy, actively involving our stakeholders in dialogues regarding our vision and mission. As we move forward, there is continued work ahead in the fiscal year 2023-24 to further develop and implement our strategic plan.

The Volunteering Australia Board

Volunteering Australia maintains a skills-based Board of Directors who bring their considerable individual and collective professional experience and to govern and guide Volunteering Australia to meet its mission.

Appointed as Volunteering Australia Chair in 2022, Dr Michael Drew led the Board through a thorough review of board

policies, procedures, and committee structures. As the organisation has grown significantly in size and reach in recent times, Dr Drew was keen to ensure that the governance structures and advice mechanisms, which are essential to the proper functioning and oversight of Volunteering Australia, are appropriate for a rapidly changing organisation in a dynamic environment.

We take this opportunity to thank our Chair, Dr Michael Drew, Kit McMahon (Deputy Chair), Dr Susan Alberti, Esme Bowen, Kerry Harris, Kim Hughes, Dr Claudine Lombard and Amy Williams for their ongoing commitment. We also acknowledge Dr Norman Chorn who served on the Board for over two years.

Foundation Members

We continued to work collaboratively with our Foundation Members, the state and territory Volunteering Peak Bodies. This includes regular network meetings, relevant working and steering committees, engagement at Board level, consultation on sector and policy issues, distribution of research and other relevant sector communications, and sharing and development of national resources.

Image: CEOs from the Volunteering Peak Bodies



Organisational Sustainability and Resilience: **Our Impact**

Following contemporary best practice and being mindful of emerging trends, risks, and opportunities across all areas of the business

Volunteering Australia has implemented enhancements following a comprehensive analysis of its corporate governance procedures and systems. These changes were made to align with modern best practice. These improvements in governance committee roles and the alignment of annual workplans have facilitated a more efficient decision-making process with a strategic orientation. Regular governance reviews provide assurance that our systems are robust and enable us to stay ahead of emerging trends, risks, and opportunities.

Policies and procedures are fit for purpose, scalable and regularly reviewed

To support our growth and ensure our policies and procedures remain fit-for-purpose and scalable, Volunteering Australia undertook a thorough internal review of our policies and procedures. This review ensured our policies and procedures will be reflective of a contemporary Volunteering Australia and what we value. The review was completed in February 2023 and provided a framework for policy development and evaluation into the future.

Volunteering Australia is an employer of choice with a diverse, inclusive, and skilled workforce

Between July 2022 and 30 June 2023, Volunteering Australia advertised a total of eight roles (both paid and volunteers). On average we received 43 applications for each role, and we were able to successfully fill all positions. Our turnover rate is below the market average.

As part of Volunteering Australia's commitment to ensuring an inclusive and diverse workforce, we conducted a diversity and inclusion survey in December 2022 to enable Volunteering Australia to track, measure, and identify areas for improvement. The key improvement was to ensure a continued focus on best practice through a Diversity and Inclusion Working Group within Volunteering Australia, to begin meeting in 2024.

In August 2022, Volunteering Australia joined the Diversity Council of Australia allowing staff access to research, events and resources provided by the leading independent body for diversity and inclusion in the workplace.

Targeted succession plans are being developed that focus on diversity and inclusion at the Board and Executive management levels.

A highly engaged workforce that is supported, rewarded, and recognised

Volunteering Australia's absenteeism and turnover rates remain low which we attribute to many factors including:

Enabling our staff to manage their hours across the fortnight to meet family and personal commitments.

Encouraging and actively pursuing a mentally healthy workplace with trained mental health first aid officers and a fit-for-purpose employee assistance provider. We also encourage staff to have 'mental health days' when and as needed.

Regularly recognising and celebrating the achievements of staff.

Providing additional paid time off at the end of the year to enable staff to rest and recuperate before the next calendar year.

Supporting our staff to also volunteer through additional paid volunteering leave.

Holding biennial staff engagement surveys to track and measure staff engagement.

A diverse portfolio of income streams

Volunteering Australia undertook a strategic funding process beginning in FY22/23 and into FY23/24 to diversify its funding streams. The outcomes of this funding strategy are expected to diversify the income streams into the future.

Operations are aligned with the achievement of strategic objectives

Within Volunteering Australia, operational planning is closely integrated with the organisation's strategic goals. This alignment is reinforced through individual workplans, which serve as a roadmap to showcase how each team member's responsibilities directly contribute to the broader vision and purpose of Volunteering Australia.

Financials

The overall 2023 surplus has significantly increased when compared to 2022.

Volunteering Australia achieved an overall operating result for the year totalling \$99,732 as compared to a total operating surplus for the year 2022 of \$28,764. The increase in surplus is due to an increase in revenue recognition of grant funding during the year.

Total income for the year of \$2,354,407 represented an increase of 67% as compared to 2022 year of \$1,405,929. Total expenditure for the year of \$2,254,676 represented an increase of 64% as compared to 2022-year total of \$1,377,166. The increase can be explained by the higher employee costs and other project related costs.

Statement of Financial Position as at 30 June 2023

	2023	2022
ASSETS		
Cash and cash equivalents	4,024,262	4,249,301
Trade and other receivables	157	16,880
Inventories	25,485	18,594
Other assets	79,997	22,942
TOTAL CURRENT ASSETS	4,129,901	4,307,717
Office Equipment	-	-
Right of use assets	179,295	-
TOTAL NON-CURRENT ASSETS	179,295	-
TOTAL ASSETS	4,309,196	4,307,717
LIABILITIES		
Accounts payable	130,419	45,458
Employee benefits	113,613	95,223
Lease liability	40,631	-
Income in Advance	3,201,187	3,595,629
TOTAL CURRENT LIABILITIES	3,485,850	3,736,310
Lease liability	152,207	-
TOTAL NON-CURRENT LIABILITIES	152,207	-
TOTAL LIABILITIES	3,638,057	3,736,310
NET ASSETS	671,139	571,407
EQUITY		
Retained earnings	671,139	571,407
TOTAL EQUITY	671,139	571,407

Our Supporters & People

Patron

His Excellency General the Honourable David Hurley AC DSC (Retd), Governor-General of the Commonwealth of Australia

Our Members

As a membership organisation, Volunteering Australia draws on the expertise of our members and partners to inform policy submissions and strengthen the impact of our advocacy work.

Foundation Members

VolunteeringACT

The Centre for Volunteering (NSW)

Volunteering Queensland

Volunteering SA&NT

Volunteering Tasmania

Volunteering Victoria

Volunteering WA

Associate Members

Associate Members are organisations or individuals who are current members of their State or Territory volunteering peak body. We were delighted to represent 1,745 Associate Members at a national level during 2022-23.

Accord Partners

Australian Sports Commission

Community Broadcasting Association of Australia

Justice Connect

Relationships Australia

Our Supporters

Australian Government Department of Social Services

Scanlon Foundation

Pro Bono Australia

SEEK

Aon

Streets

Hall & Wilcox

Volunteering Australia Board

Dr Michael Drew, Chair

Kit McMahon, Deputy Chair

Kerry Harris, Treasurer

Esme Bowen, Secretary

Dr Susan Alberti AC

Kim Hughes

Dr Claudine Lombard

Amy Williams

Dr Norman Chorn (to May 2023)



Supporting Volunteering Australia and its members for over 20 years

Aon are committed to supporting Australian not-for-profit organisations in helping to empower and enrich the broader community with your service

Contact our NFP team for a complimentary
insurance health check

aon.com.au/va | 1800 123 266
au.nfp@aon.com



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