ANNUAL REPORT 2025-26

Volunteering AUSTRALIA

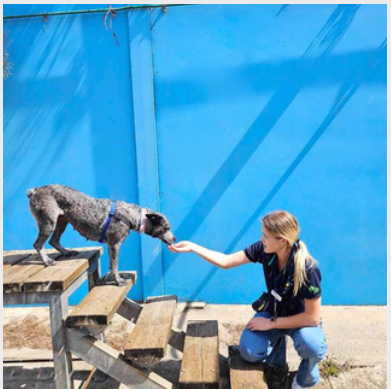
volunteering is the heart of Australian communities













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Acknowledgement of Country



Volunteering Australia acknowledges Aboriginal and Torres Strait Islander peoples as the Traditional Custodians of Country throughout Australia. We recognise their continuing connection to land, waters, skies, culture and community, and pay our respects to Elders past and present.

We recognise that Aboriginal and Torres Strait Islander peoples have practised reciprocal community care, cultural obligation and kinship-based giving for tens of thousands of years. These enduring ways of caring for community are integral to Australian social and cultural life, and are not always reflected in mainstream definitions of volunteering.

Through our Reconciliation Action Plan, Volunteering Australia is committed to listening, learning and building respectful relationships with First Nations peoples. We seek to ensure First Nations voices, knowledge and priorities inform our policy, research and national leadership, and to support volunteering that is inclusive, culturally safe and led by community.

Her Excellency the Honourable Sam Mostyn AC
Governor-General of the Commonwealth of Australia

Volunteering Australia's 2025-26 Annual Report

As Patron of Volunteering Australia, one of the great joys of my role is seeing the many ways Australians give their time, energy and care to one another.

Wherever I go, I meet people who show up for their communities – in schools and hospitals, on sporting fields, in times of disaster, and in the quieter moments when someone needs company or a helping hand.

During National Volunteer Week in May, it was such a pleasure to welcome volunteers from across the country to Government House in Canberra. We celebrated the inaugural Australian Volunteer of the Year Award and its first recipient, Dr Felix Ho ASM OAM, who began volunteering as a St John Ambulance cadet at just 13. The stories of people who have given so much, and found friendship, purpose and a real sense of belonging along the way are truly inspiring.

That evening, we reflected on new figures revealing that 9.5 million Australians volunteered formally, informally or both in 2025. It is an extraordinary figure, but even that number cannot capture the generosity I see in all communities across the country. So much of our national life is sustained by people who quietly keep showing up, week after week, to help others.

When I became Governor-General, I promised to place care, kindness and respect at the centre of my work. Volunteers demonstrate those values every day. And we must also care for those who do the caring. Time, cost and other pressures can make it difficult to contribute, which is why Volunteering Australia's research, advocacy and leadership, including its work on the National Strategy for Volunteering, are so valuable.

As we mark the United Nations' International Year for Volunteers for Sustainable Development in 2026, thank you to Volunteering Australia's Foundation Members, Board, staff and partners for your generous commitment to others.

And to every volunteer across Australia, thank you for your generosity and all you do for others. Our communities and our country simply would not work without you.



FOREWORD FROM THE ASSISTANT MINISTER

The Hon Ged Kearney MP Assistant Minister for Social Services



Volunteers are at the heart of community life in Australia. Across Australia, volunteers make an extraordinary contribution to the wellbeing, resilience and connectedness of our communities. From supporting local sporting clubs and community organisations to assisting older Australians and responding to times of need, their contributions strengthen communities and foster a sense of belonging.

More than five million Australians volunteer through organisations each year, contributing hundreds of millions of hours in service to others. Our volunteers are working harder, and doing more, than they have before. Their generosity, dedication and willingness to help others enrich the lives of millions of Australians every year.

This year, I was honoured to deliver the opening address at the National Volunteering Conference, which brought together volunteer managers, community leaders, researchers, governments and volunteers from across the country to share ideas and explore practical solutions to support the future of volunteering. The success of the conference demonstrated the sector's shared commitment to building a strong, sustainable and thriving volunteering ecosystem.

The Australian Government remains committed to supporting volunteers and the organisations that make volunteering possible. In 2025–26, more than 3,800 community organisations across Australia received funding through the Volunteer Grants program, helping volunteers access the resources, training and support they need to continue making a difference in their local communities.

Through initiatives such as the National Strategy for Volunteering, reforms to strengthen the Volunteer Management Activity, and the Volunteer Grants program, we are helping to remove barriers to participation and support volunteer-involving organisations to grow and succeed.

I thank Volunteering Australia for its ongoing leadership and advocacy, and I thank every volunteer, Volunteer Manager and organisation that supports them or is fortunate to be supported by them. Together, you help build a more connected, inclusive and resilient Australia.

The Hon Ged Kearney MP, Assistant Minister for Social Services

CHAIR REPORT

Emeritus Professor Michael Drew



This Annual Report marks my sixth and final year as Chair of Volunteering Australia. Looking back, I am proud of what we have achieved together and of the stronger organisation we have built to serve Australia's volunteers.

As the national peak body for volunteering, our influence rests on the trust of our members and partners, the quality of our evidence, and our ability to bring the experience of volunteers into national policy discussions.

These foundations have helped us become a trusted policy adviser to the Commonwealth. In 2025–26 alone, Volunteering Australia worked across more than ten Commonwealth departments and agencies, contributing to reforms spanning disability, aged care, child safety, worker screening, insurance, emergency management, and the care economy.

One of our most significant shared achievements has been the development of the National Strategy for Volunteering. It has provided a shared national framework through which governments, organisations, volunteers, and communities can work towards a stronger and more sustainable future for volunteering.

This year, we continued to put the Strategy into practice through initiatives including the Volunteer Experience Survey, the Employee Volunteering Community of Practice, online forums, work to make volunteering more inclusive, and engagement across the Strategy's Coalition of Support.

We have also invested in the national infrastructure needed to turn ambition into practical support. The Volunteering Gateway, launched in 2024, has grown into a national platform connecting Volunteer Managers and leaders with resources, technology solutions, and training. In 2026, the Resource Hub and Evidence Bank were brought into the Gateway, expanding it to more than 300 resources and reducing duplication across the sector.

National Volunteer Week remains an important opportunity to recognise volunteers and bring their contribution to wider public attention. This year's campaign was our most far-reaching to date, generating 2,394 media items, an estimated audience reach of 106.1 million, and more than $3.5 million in advertising-value equivalent. The week also included the presentation of the inaugural Australian Volunteer of the Year Award at Government House, giving further national recognition to extraordinary volunteer service.

I am particularly grateful to our Patron, Her Excellency the Honourable Ms Sam Mostyn AC, Governor-General of the Commonwealth of Australia, and her predecessor, General the Honourable David Hurley AC CVO DSC (Retd).

Both have generously supported our annual National Volunteer Week events at Government House, welcoming volunteers and recognising their service to our communities.

National leadership depends on strong partnerships. Our work with the state and territory Volunteering Peak Bodies, government, research institutions, and sector partners helps us strengthen support for volunteering while respecting its diversity across Australian communities. This year, our research partnerships with the Australian Bureau of Statistics and the Australian National University, alongside new national volunteering data, further strengthened the evidence available to inform policy and practice.

The Board's responsibility is to ensure that this work is supported by sound governance, disciplined financial stewardship, and clear accountability. We have worked closely with our CEO and the Executive Team to strengthen governance, risk oversight, financial planning, and organisational capability, while maintaining a clear focus on Volunteering Australia's purpose.

The task ahead is to build on these foundations, sustain the implementation of the National Strategy, and keep our national advocacy grounded in the experience of volunteers.

As I conclude my term, I do so with great confidence in Volunteering Australia and enormous gratitude to those with whom I have had the privilege to serve. I thank my fellow Board members, past and present, for their wisdom, intellectual curiosity, and commitment to good governance. I thank our Foundation Members, the state and territory Volunteering Peak Bodies, for their partnership, candour, and shared belief in the importance of strong national leadership. I thank our CEO, Mark Pearce, and the mighty Volunteering Australia team for their professionalism, hard work, and commitment to our purpose.

Above all, I thank Australia's volunteers. The scale of volunteering is extraordinary, with new national evidence showing that 9.5 million Australians volunteered formally, informally, or both over the last year. But volunteering's significance cannot and should not be captured in numbers alone. It is found in the relationships volunteers build, the communities they strengthen, and the opportunities they create for others.

It has been an extraordinary privilege to serve as Chair of Volunteering Australia. I leave proud of what we have built together, confident in the organisation's future, and as convinced as ever that volunteering is, quite simply, at the heart of Australian communities.



Emeritus Professor Michael Drew, Chair



Image: Professor Michael Drew presents welcome address at the 2026 National Volunteering Conference



MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

Mark Pearce



This past year has been one of real momentum for Volunteering Australia. At a time of significant change and uncertainty, we have remained focused on ensuring volunteering is valued, supported and recognised as an essential part of Australia's social, economic and community fabric.

Our Impact Strategy 2024–2027 has continued to provide a clear framework for that work. Across the year, we have strengthened national volunteering infrastructure, amplified the voice of volunteers and volunteer involving organisations, deepened our partnerships, and continued to build Volunteering Australia's influence as the national peak body for volunteering.

We have also taken deliberate steps to strengthen the organisation for the future. Against a backdrop of funding uncertainty, we have reshaped our operational and communications capability, developed a disciplined FY2026–27 budget, strengthened governance and risk management, and progressed our approach to revenue diversification.

Importantly, we have also begun laying the foundations for the responsible use of emerging technologies, including artificial intelligence, supported by appropriate data security and governance.

The Volunteering Gateway continues to develop as an important piece of national infrastructure. The migration of the Resource Hub has brought hundreds of trusted resources together in one accessible place for Volunteer Managers and organisations.

Our advocacy has continued across aged care, disability, insurance, child safety and the Federal Budget, while our research partnerships with the Australian Bureau of Statistics and the ANU have strengthened the national evidence base for volunteering. Most significantly, new national data showed that 9.5 million Australians volunteered formally, informally or both in 2025.

Our work is increasingly connected to a broader global movement. Volunteering Australia has contributed meaningfully to international thinking on the future of volunteering throughout 2026, International Year of Volunteers for Sustainable Development 2026 (IVY 2026), and we have brought those global perspectives back to shape our work at home.

Of course, none of this happens in isolation. I want to particularly acknowledge our Foundation Members, the state and territory Volunteering Peak Bodies. Their leadership, expertise and commitment to collaboration are fundamental to the strength of volunteering nationally.

I also thank our Board for its stewardship and strategic guidance, and our staff for the professionalism, energy and commitment they bring to Volunteering Australia every day.

As this year marks the conclusion of Emeritus Professor Michael Drew's six years as Chair, I want to acknowledge his exemplary leadership and guidance of our Board. Michael has brought wisdom, intellectual curiosity, generosity and a deep commitment to good governance to his role. I have personally benefited immeasurably from his counsel and support, as has Volunteering Australia, strengthening our capacity to serve and advocate for the broader volunteering ecosystem. Michael leaves an enduring contribution to our organisation, and I am sincerely grateful for his leadership, friendship and unwavering belief in the importance of our work.

And finally, to Australia's volunteers and the organisations that enable volunteering to happen, I offer my sincere thanks. Your involvement reaches into almost every part of Australian life, strengthening communities, connecting people and making possible things that otherwise simply would not happen. Our task is to ensure that contribution is not taken for granted.

Together, we are building a future in which volunteering is properly recognised, valued and supported as a defining strength of our nation.



Image: Mark Pearce presenting at Government House for National Volunteer Week 2026.



Image: Mark Pearce speaks with Her Excellency the Honourable Ms Sam Mostyn AC, Governor-General of the Commonwealth of Australia at the National Volunteer Week celebration at Government House.

Mark Pearce, Chief Executive Officer

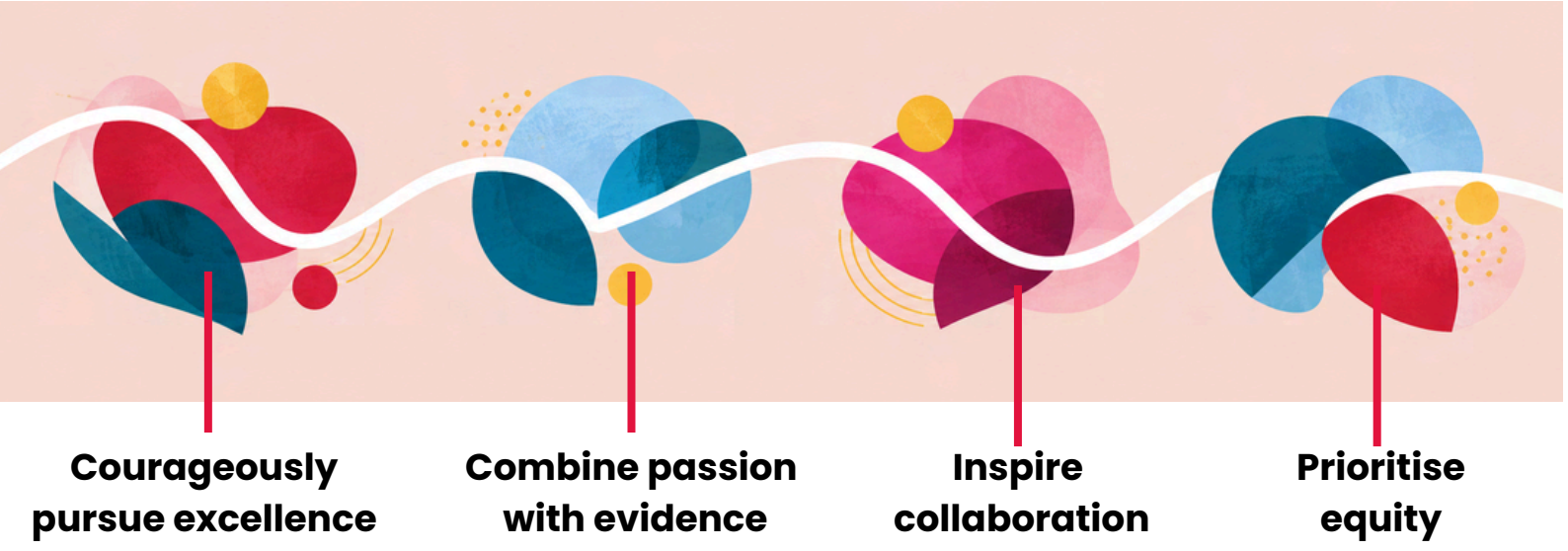
ABOUT VOLUNTEERING AUSTRALIA

Volunteering Australia is the national peak body for volunteering. We support a thriving volunteering ecosystem in Australia by promoting and advocating for volunteering and providing leadership at a national level. We believe volunteering empowers people to make a positive impact and leads to more inclusive and flourishing communities.

The stories throughout this Annual Report are drawn from Volunteering Australia's Share Your Story initiative, which highlights the vast array of volunteering roles across Australia, celebrates the dedication and impact of volunteers, and inspires others to find their volunteering passion.

Our principles

These are the principles that guide everything we do



Courageously pursue excellence

Combine passion with evidence

Inspire collaboration

Prioritise equity

Purpose

We believe volunteering empowers people to make a positive impact and leads to more inclusive and flourishing communities.

Mission

We support a thriving volunteering ecosystem in Australia by promoting and advocating for volunteering and providing leadership at a national level.

Vision

Volunteering is the heart of Australian communities

- Where more people volunteer more often.
- Where volunteers feel respected and know their contribution makes a difference.
- Where volunteering is valued and properly considered in policy settings, service design, and strategic investment.
- Where diversity in volunteering is recognised, celebrated, and supported.
- Where people individually and collectively realise their potential for creating thriving communities.

We share this vision with other members of the volunteering ecosystem.







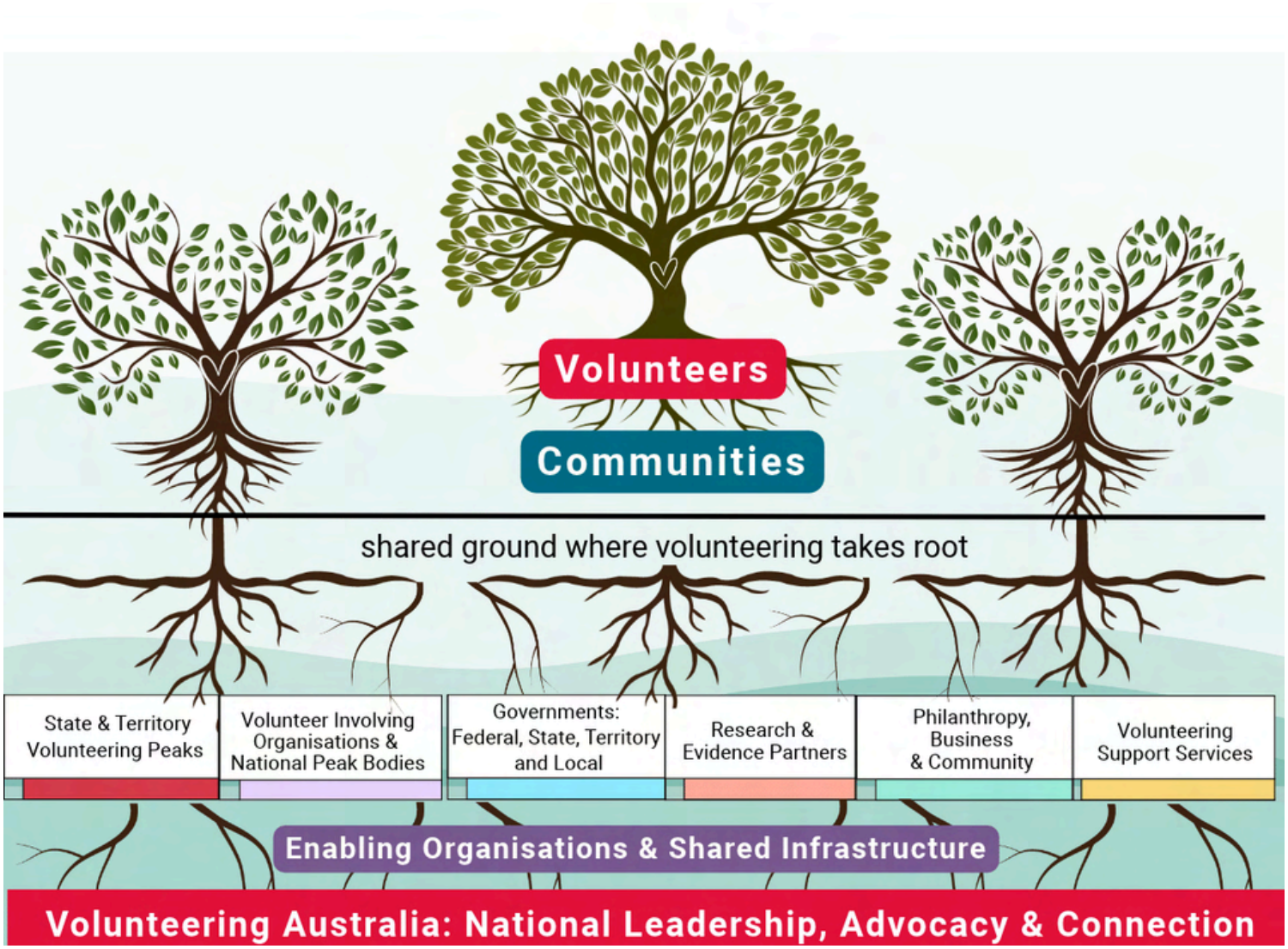

How we work across government

Volunteering is shaped by policy decisions across government, not only in portfolios directly responsible for volunteering. Our whole-of-government approach draws on insights from across the volunteering ecosystem to inform reforms that affect participation.

We help government understand how changes in one policy area can affect volunteers, volunteer involving organisations and communities in another. Our impact is seen when volunteering is recognised as part of a workforce that needs to be considered and our advice is sought on how to address issues specific to volunteering.

The Volunteering Ecosystem

The Volunteering Ecosystem is the network of people and organisations involved in volunteering or shaping the conditions around it. It includes volunteers, community groups, volunteer involving organisations, support services such as volunteering resource centres, peak bodies, governments, researchers, funders, businesses and enabling organisations. Their roles overlap and vary, and together they help volunteering be recognised, supported and sustained across Australia.



POLICY DEVELOPMENT AND ADVOCACY

Strategic Direction 1: We will strengthen our policy and advocacy capacity to provide guidance and promote change across the full breadth of policy

This year our policy, advocacy and research team continued to operate at a whole-of-government level, working across more than ten Commonwealth departments and agencies including:

- Department of Social Services
- National Emergency Management Agency
- Department of Health, Disability and Ageing
- National Disability Insurance Agency
- Attorney-General's Department
- Department of The Treasury
- Department of Finance
- Productivity Commission
- National Office of Child Safety
- Department of Veterans' Affairs
- Department of Employment and Workplace Relations

Building on our 2025 Election Platform and Incoming Government Brief, we deepened our relationship with the Assistant Minister's Office, providing advice on the issues that matter most to the wider volunteering ecosystem.



Image: Assistant Minister for Social Services the Hon Ged Kearney MP, CEO Mark Pearce and Policy, Advocacy and Research Director Cindy West

2026-27 Federal Budget

In December 2025 we lodged our Pre-Budget Submission with Treasury, recommending a suite of six measures.

While several measures we had called for, including funding for the National Strategy, were not taken up, we welcomed overall cost-of-living relief and three volunteering-related measures.

OUR IMPACT

Continued Federal Budget investment in volunteer management, peak bodies, community grants and child safe volunteering

WE RECOMMENDED

6 measures to strengthen volunteering

1. Volunteer cost-of-living relief through an expanded volunteer grants program
2. Increased funding for the Volunteer Management Activity
3. Coordination, monitoring and evaluation of the National Strategy for Volunteering
4. National peak body funding
5. A national volunteer passport
6. Investment in child safe volunteering

THE BUDGET INCLUDED

3 volunteering-related measures

1. Continuation of the Volunteering and Community Connectedness funding stream
2. Increased peak body funding
3. Continued implementation of the National Principles for Child Safe Organisations



Advocating across the reform agenda

We lodged a comprehensive submission to the Disability Discrimination Act Review in November 2025 and wrote to the Attorney-General's Department seeking to work directly with policymakers on this complex and sensitive area — one of more than 1,100 submissions the Department received.

In May 2026 we lodged a further submission on the *National Disability Insurance Scheme Amendment,* highlighting two potential unintended consequences for volunteering, these being:

- an additional burden on volunteers in the disability sector
- reduced access to volunteering opportunities for NDIS participants.

We also continued our close engagement on the new Aged Care Act, which came into force on 1 November 2025, sharing new national resources and convening a national session on volunteer training with the Department of Health, Disability and Ageing.

Leading on volunteer insurance

Affordable, fit-for-purpose insurance is essential to the many organisations that rely on volunteers to support their communities. Yet for many, rising costs, limited availability and uncertainty about coverage continue to create barriers.

This year, we brought together a volunteer insurance working group with the state and territory Volunteering Peak Bodies to build a clearer picture of the national landscape, including its gaps, challenges and opportunities. We engaged Justice Connect and Aon to inform our submission to the Inquiry into Small Business Insurance, lodged in March 2026.

The work elevated the experiences of volunteer involving organisations in a Parliamentary Joint Committee, resulting in an invitation for Volunteering Australia to appear before the Parliamentary Committee. It also identified practical opportunities for governments, insurers and the volunteering ecosystem to work together on solutions.

OUR IMPACT

Volunteer rights and participation represented in national disability reform and volunteer insurance gaps elevated through a parliamentary joint committee.



Image: Senior Policy Officer, Sarah Guise and Policy Officer, Christian Nyemcsok with Rayan Millard from Operations.

Child safety, worker screening and aged care

Volunteers play essential roles in supporting children, older people and people receiving care. This year, we worked with government to ensure reforms in these areas recognised volunteers and reflected the realities of volunteer involving organisations.

Through the Child Safe Sectors Leadership Group, we contributed feedback to the review of the National Principles for Child Safe Organisations and consultation on the next three-year action plan. We also advocated for volunteering to be included in the Second Action Plan under the National Strategy to Prevent and Respond to Child Sexual Abuse 2021–2030, as outlined in our 2026–27 Pre-Budget Submission.

Worker screening remained a major focus of our advocacy. In submissions to the Productivity Commission's Delivering Quality Care More Efficiently Interim Report, and to the Department of the Treasury and the Department of Finance on a national approach to worker screening in the care economy, we highlighted the need to recognise volunteers as a key part of the care sector workforce.

This work led to an invitation to the Care Economy Roundtable subsequent to year end with the newly established Care Worker Screening Taskforce, spanning disability, aged care, veterans and early childhood care and education.



Image: Volunteers from Kingston Beach Surf Life Saving Club, Tasmania

TROY`S STORY

St Mary's Senior Football & Netball Club

"I enjoy seeing the growth of the players, both on and off the field, and being part of a program that creates strong friendships and a genuine sense of belonging. I take pride in helping build an inclusive environment where women feel supported and valued, and love that footy has become something my whole family can share."



Emergency management

Volunteers are central to how communities prepare for, respond to and recover from disasters. This year, we brought the perspectives of the volunteering ecosystem to national conversations about how emergency management volunteering is supported, trained and coordinated.

We appeared before the Senate Inquiry into the proposed National Volunteer Incentive Scheme (Climate Army), sharing insights on disaster response volunteering and the practical requirements for training and managing volunteers effectively.

We also took part in the National Emergency Management Agency's roundtable on its proposed Emergency Management Volunteering Strategy in May 2026.

During the year, national mapping work also began on Australia's emergency management and response arrangements, which will inform our ongoing discussions with the Department of Home Affairs and NEMA.

We were pleased to secure a high-level informal advisory role with the newly launched Care Economy Cooperative Research Centre, ensuring the ecosystem's voice is heard in this important national program of research.

Standing with the sector

As cost-of-living pressures deepened, we published several proactive policy stances on the fuel and cost-of-living crisis and its impact on essential services and the charities sector. We joined Rapid Response Fuel Crisis meetings alongside the Australian Council of Social Service and the Community Council for Australia.

Endorsed by our National Policy Group, we also supported Justice Connect's Unlock DGR advocacy campaign. During the year, we began preparing a submission on the Federal Government's proposed Employment Services Reforms, ensuring the needs and experiences of the volunteering ecosystem were represented in this important policy conversation.

OUR IMPACT

The pressures facing volunteers and charities elevated in national policy conversations.



New national evidence base

Volunteering Australia helped establish a powerful new national evidence base that revealed the true scale of volunteering in this country:

9.5 million Australians volunteered formally, informally or both in 2025.

Following the Australian Bureau of Statistics' release of the General Social Survey in May 2026, our team met with the ABS to negotiate the first-ever public use of a combined measure of formal and informal volunteering.

For the first time, this data has been made available to the ecosystem and the public and is a significant achievement.

The policy team produced a comprehensive 40-page research report, alongside a factsheet and talking points transforming a statistical release into a strategic asset that strengthened the sector's collective voice and reframed the national conversation about volunteering's reach, value and importance to Australian communities.

The statistics helped shape our messaging for both National Volunteer Week and our Federal Budget advocacy, ensuring our bids for further government investment in volunteering were anchored in robust, up-to-date evidence.

OUR IMPACT

This work has created an enduring, reusable foundation that will underpin our policy and advocacy work for years to come, giving Australia's volunteers the recognition and the voice they deserve.

9.5 million

Australians volunteered formally, informally or both in 2025.

More than 5 million

Australians volunteered through an organisation, similar to 2020.

618 million hours

spent volunteering formally in 2025, up from 490 million hours in 2020.

Around 6.5 million

Australians aged 15 and over volunteered informally.

CRYSTAL'S STORY

Friends of Lillico Penguins

Tell us about your volunteering journey

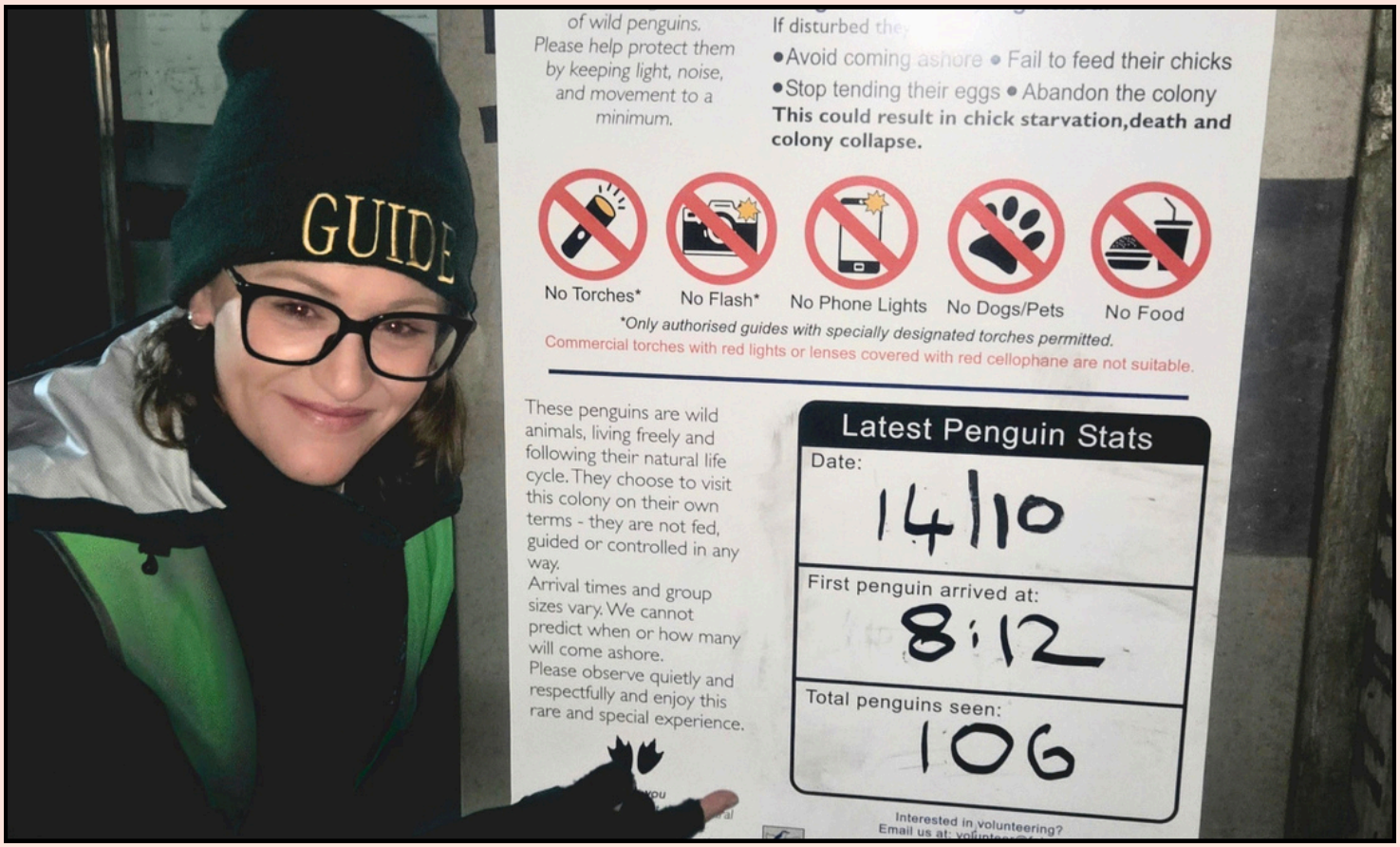
"I'm passionate about protecting Tasmania's wild places and living things and absolutely adore penguins. Getting to help protect this species and maintain their environment while educating and sharing a mutual love of penguins with people from all over the world is the best!"

What inspired you to get involved?

"I had recently moved back to Tasmania after living interstate for some time and wanted to reconnect with the community and do something meaningful in the place I grew up."

Image:

Crystal pointing to the information board with number of penguins we counted that night and what time they came ashore at the end of the volunteering shift.



GLOBAL ENGAGEMENT

Strategic Direction 2:
We will develop and nurture relationships with our global peers.

International Year of Volunteers for Sustainable Development 2026 (IVY 2026)

The United Nations General Assembly proclaimed 2026 as the International Year of Volunteers for Sustainable Development 2026 (IVY 2026), recognising the essential role volunteers play in driving positive change and advancing sustainable development around the world.

To help Australian organisations engage with International Volunteer Year for Sustainable Development (IVY 2026), Volunteering Australia created a dedicated website page bringing together key information, global resources and practical ways to take part. This provided a clear national access point for organisations wanting to connect their own work with the International Volunteer Year for Sustainable Development.

IAVE's Global Call to Action for the Future of Volunteering

CEO, Mark Pearce contributed a video message to the official launch of the Global Call to Action, joining a global conversation shaped by nearly 14,000 people across 164 countries. The Call outlines what is needed to strengthen, recognise and protect volunteers everywhere.

In Australia, the Call closely aligns with implementation of the National Strategy for Volunteering, recognising that sustained investment in people, organisations and the infrastructure that supports volunteering is essential for strong communities to thrive.



Volunteering Australia recorded its commitments on IAVE's Global Action Map and contributed Australian activity to the UN Volunteer Knowledge Portal.

Throughout the year, we aligned our advocacy, communications and sector engagement with the IVY 2026 focus on recognising volunteers as essential contributors to sustainable, inclusive and resilient communities.

OUR IMPACT

Australia's contribution to IVY 2026 made visible nationally and globally

COMMUNICATIONS AND ENGAGEMENT

Strategic Direction 3: We will develop further strategic alliances and partnerships to amplify our voice at the national level.

Working together to support volunteering

This year, we strengthened strategic partnerships that extended the reach of our communications, created new opportunities for national recognition and connected volunteering to wider public conversations.

Working alongside our state and territory Volunteering Peak Bodies, government, sector partners and national campaigns, we amplified the voices of volunteers and reinforced volunteering's place in Australian community life.

Volunteering Australia is proud to partner with members of the wider volunteering ecosystem to ensure volunteering is recognised as a valued and integral part of society.

Aon Australia has been supporting Volunteering Australia for over 30 years. As our approved insurance broker, Aon is committed to supporting Australian not-for-profit organisations. By working closely together, Aon has developed an understanding of the risks not-for-profits face and helped design cover that caters to these risks.

We celebrated **Loneliness Awareness Week** as a member of Ending Loneliness Together promoting volunteering as a powerful way to combat loneliness.

As a **'Very Neighbourly Organisation'** we support Relationships Australia's Neighbours Every Day campaign and are committed to creating belonging, connection and inclusion through the power of volunteering.

MARTA'S STORY

Geelong Latin American Movement Inc. (GLAM)

Marta loves coordinating and supporting events that bring the Latin American community together. "Volunteering allows me to give back, empower others, and help create inclusive events where diversity is not only acknowledged but celebrated. I take pride in organising activities that celebrate our culture, strengthen connections, and create spaces where people feel welcomed and included. As a volunteer, I also act as a representative of a minority community, making sure Latin American voices are heard and respected."



Connecting with the sector

Throughout the year, Volunteering Australia staff contributed to national and state-based events that recognised volunteers, elevated emerging voices and brought people together to discuss the future of volunteering.

Pitch In Podcast with CBAA

We continue to work together with the Community Broadcasting Association of Australia (CBAA) to promote the crucial role of volunteering in community broadcasting. We supported the CBAA launch of *Pitch In*, a podcast highlighting the people, clubs and volunteers behind grassroots sport, made for community radio. Mark Pearce was interviewed for an episode.





Image: CBAA Pitch In host Anthony 'Lehmo' Lehmann and Mark Pearce recording podcast for 'Pitch In'

Sport Volunteer Coalition

Our successful partnership with the Australian Sports Commission (ASC) continued, as we worked together to grow and enhance the sport volunteering ecosystem. We continued our membership on the Sport Volunteer Coalition, which facilitated the development of the National Sport Volunteering Action Plan 2026–29. After successful delivery of the Sport Volunteer Coalition Action Plan, the Coalition concluded its work, having elevated sport volunteering from a local issue to a national priority. Volunteering Australia is proud to have been part of this critical work over the past four years, and we thank the Australian Sports Commission and our fellow Coalition members for their collaboration and shared commitment to sport volunteering.



Image: Sport Volunteer Coalition members with Volunteering Australia representative, Sarah Wilson

ABC Heywire Youth Summit

Our Policy, Advocacy and Research Director, Cindy West, attended the ABC Heywire Youth Summit as a guest at Parliament House, alongside several Heywire winners. The Summit brings together people aged 16 to 22 from regional, rural and remote Australia to share stories of local challenges, resilience, identity and community impact.



Volunteering WA State Conference

Our National Strategy and Policy Advisor, Sarah Wilson, facilitated a youth panel at the Volunteering WA State Conference, creating space for younger people to share their perspectives on volunteering, community and participation.



A national conference for volunteering

We were proud to participate in and support the **National Volunteering Conference** held in Adelaide on Kaurna land and delivered in partnership with **Volunteering SA&NT**.

Our staff and board members presented across six conference sessions covering volunteering policy, governance, screening, research and the National Strategy for Volunteering.

Alongside the program, we played an integral part in capturing event content and developed reusable communications assets that will support future campaigns and reporting, further profiling our leadership and expertise across the sector.



Image: Panel discussion with Mark Pearce, Sue Woodward AM and board member Danielle Press



Image: Policy, Advocacy & Research Director, Cindy West and CEO, Mark Pearce



Image: Cindy West leads a panel discussion on child safe volunteering

Recognising volunteering all year

National Volunteer Week under the theme Your Year to Volunteer was one important moment in a year-round commitment to making volunteering visible and valued.

National Student Volunteer Week 2025, under the theme Powered by Purpose, recognised the values that inspire people to give their time. We were also proud to support its evolution into **National Youth Volunteer Week** alongside Volunteering Queensland in 2026.

International Volunteer Managers Day featured a Share Your Story: Volunteer Managers Edition profiling 15 people leading and supporting volunteering across Australia.

International Volunteer Day provided another opportunity to recognise and thank volunteers nationwide with the launch of **International Year of Volunteers for Sustainable Development 2026.**



OUR IMPACT

National platforms created for connection, leadership and recognition across volunteering.

National Volunteer Week

Our most far-reaching campaign to date delivered in partnership with state and territory Volunteering Peak Bodies.

The results below demonstrate strong audience connection with the theme, Your Year to Volunteer and reinforce the important role National Volunteer Week plays in recognising volunteers and promoting volunteering nationwide.



2,394
media items
including more than 1,900 radio items nationally

106.1M
cumulative audience reach

$3.5M+
advertising value
equivalent

Featured across national television, news and radio

- **ABC News Breakfast**
- **A Current Affair**
- **SBS World TV**
- **Sky News Australia**
- **Australian Associated Press**

96K
Campaign impressions & views on social media

4K
engagements across social media platforms

26K
Campaign video views

OUR IMPACT

A record-breaking campaign raised the national profile of volunteering and demonstrated the value of coordinated recognition across the volunteering ecosystem, providing a strong platform for future National Volunteer Week campaigns.

National Volunteer Week

This year we told the story of volunteering to more Australians than ever before, through record-breaking media coverage, national recognition events, and a renewed approach to how we communicate and engage.

National Volunteer Week with the theme, Your Year to Volunteer, honoured International Volunteer Year by inviting Australians to recognise the many ways volunteering strengthens communities, while encouraging more people to see a place for themselves in volunteering.

Through adaptable social media assets, posters, certificates and storytelling tools, organisations were able to celebrate volunteers in ways that reflected their own communities.

Feedback showed that the campaign resources helped make recognition easier at a busy time of year.

"I think it's wonderful to have this time to actually stop and recognise and thank our volunteers for what they give. In such a busy world, it's good to take time out and celebrate them."

The campaign was shared widely across workplaces, community groups and online spaces. More than two-thirds of survey respondents posted, shared or liked National Volunteer Week content, while more than half held an event to thank volunteers.

How organisations celebrated

- 68% posted, shared or liked content on social media
- 52% held an event to thank volunteers
- 35% gave gifts to volunteers

"Keep up the great work you do supporting our volunteers!"

Our Online Shop offered thank you gifts for sale, with over 470 organisations purchasing gifts to recognise the efforts of their volunteers.



As the national peak body for volunteering, it's an honour to lead this shared celebration with the state and territory Volunteering Peak Bodies, whose collaboration and leadership are vital in supporting and spotlighting volunteers all year round.

We thank our sponsor Aon Australia for their ongoing support of National Volunteer Week. We also acknowledge the continued support of the Department of Social Services. Your commitment helps strengthen the volunteering ecosystem.



Image from left to right: Behind the National Volunteer Week campaign and Government House reception: Lily Harris, Anna Henderson, Rayan Millard and Andrew Richards from Volunteering Australia's Operations and Communications team.

BILL & CHERYL

Community Transport Services Tasmania (CTST)

Tell us about your volunteering journey

"As a husband and wife volunteer team, we really enjoy driving together and meeting the people in our community.

After decades as volunteer firefighters - 40 years for Bill and 25 for Cheryl – helping others is just part of who we are. Now, instead of fire trucks, we're behind the wheel of CTST vehicles, taking people to appointments and hearing their stories along the way.

The people we meet are what make it special. Everyone has a background, a history, something interesting to share. And the gratitude we receive from passengers can be really touching.

It feels good knowing we're helping make life a little easier for them."

What inspired you to get involved?

"Volunteering has always been in our blood. When we stepped back from firefighting we still wanted to contribute to the community. We'd heard great things about CTST from local drivers and knew it was a genuinely worthwhile service."



Image:

Bill and Cheryl at a National Volunteer Week celebration.

COMMUNICATIONS AND ENGAGEMENT

Strategic Direction 4: We will innovate in our communications and marketing strategies to enhance our reach and influence

Strengthening how we communicate and engage

This year, we strengthened Volunteering Australia's communications capability, adding dedicated capacity to support national campaigns, media coordination and digital engagement.

A refreshed communications approach

Our refreshed Communications Plan 2026 distinguishes ongoing communications from priority national initiatives and introduces measurable performance indicators. This provided a clearer, more focused approach to how we share knowledge, engage stakeholders and build understanding of volunteering's value.

Improving our digital presence

We refreshed the Volunteering Australia website to improve its structure, user experience and alignment with organisational priorities. We also embedded Share Your Story as a long-term national initiative, developing a geotagged national map concept, improved submission forms and the workflows needed to support future growth.

11K interactions with the Share Your Story map

Reaching and listening to our audiences

Our Stakeholder Feedback Survey continued to ensure the experiences and perspectives of the volunteering ecosystem shape our work, demonstrating continued satisfaction with Volunteering Australia's approach.

We delivered multiple editions of the Volunteering Pulse e-newsletter with clearer audience segmentation, and progressed communications performance dashboards to strengthen how we understand and respond to engagement.



Preparing for what comes next

During the year, we began planning for the responsible use of artificial intelligence in communications, guided by strong governance, data security and a commitment to human-led practice.

Inaugural Australian Volunteer of the Year

A new national honour for volunteers: Government House reception and inaugural Australian Volunteer of the Year Award

During National Volunteer Week 2026, Government House welcomed volunteers and representatives from across the volunteering ecosystem for a special reception co-hosted by **Her Excellency the Governor-General and Volunteering Australia**.

The evening marked the presentation of the inaugural Australian Volunteer of the Year Award, establishing a new national platform to recognise exceptional volunteer leadership, service and care for community.

Image: Group shot of finalists representing every state and territory along with CEO, Mark Pearce and Her Excellency the Governor-General at Government House.

Developed in collaboration with the state and territory Volunteering Peak Bodies, the Award brought together a finalist from every jurisdiction.

Their stories reflected the many ways volunteers strengthen communities, support people through difficult times and create connection across Australia.

Australian Volunteer of the Year Finalists:

Brian Gallop ASM OStJ - WA Finalist
Christine Chilcott OAM - TAS Finalist
Danica Gates - SA Finalist
Felix Ho ASM OAM - NT Finalist
Glenys Watts - VIC Finalist
Kimberly Doyle - QLD Finalist
Molly Croft - NSW Finalist
Trish Carling - ACT Finalist





AUSTRALIAN VOLUNTEER OF THE YEAR

Awarded to Dr Felix Ho ASM OAM

Recognising more than three decades of volunteer leadership in emergency response, youth development and community service across the Northern Territory.

“I’ve been privileged enough to be the inaugural Australian Volunteer of the Year. What is so important about this award is that it recognises that everyone’s contribution is valued, and everyone’s contribution is important. It makes our Australian society and community so much stronger as a result.”

Share Your Story Initiative

In recognition of IVY 2026 and as an Action under the National Strategy for Volunteering, we embedded Share Your Story as a long-term national initiative.

The project creates space for people to share their volunteering experiences in their own words, making visible the many roles, motivations and contributions that shape communities across Australia.

Throughout the year, we strengthened the foundations for the initiative's future growth, developing a geotagged national map, improving submission forms and establishing the workflows needed to receive, curate and share stories over time.

Share Your Story will continue to celebrate the breadth of volunteering, deepen public understanding and inspire more people to see a place for themselves in community life.





OUR IMPACT

A national platform created to capture and share the diverse stories of volunteering across Australia.



MARK & MEAGHAN`S STORY

Amber Community

Tell us about your volunteering journey

“My wife, Meaghan and I are a part of the Amber Community in South East Gippsland. We are Lived Experience Speakers on road safety awareness seminars.

Through sharing our lived experience we hope to help people make good, safe decisions behind the wheel of a vehicle knowing poor choices can have a devastating ripple effect on families and the community.”

What inspired you to get involved?

“We joined The Amber Community to try and ensure no other family has to endure such a profound loss of losing their child in a car crash. By turning our personal tragedy into a mission and trying to draw some light and good from our heartache.

If we can help the young drivers make better choices behind the wheel it brings us hope, we can make a difference. Our ambition is that our words, albeit painful to speak, might make one person slow down or think twice, wishing our son Jake’s legacy can be one of lives saved and families kept whole.”

Image:

Mark and Meaghan in their Amber Community volunteer shirts



ECOSYSTEM SUPPORT AND INFRASTRUCTURE

Strategic Direction 5: We will target support through advancing key pieces of national infrastructure.

We support the volunteering ecosystem through our subject matter expertise and the provision of frameworks, tools, resources and digital infrastructure that strengthen volunteer engagement, build organisational capacity and enhance societal impact.

Volunteering Gateway

Volunteering Gateway continued to consolidate its role as a major national digital asset for the volunteering ecosystem, bringing volunteer management resources, technology tools and training opportunities together in one accessible platform. Over this period, Volunteering Australia completed the migration of the Resource Hub and Evidence Bank into the Gateway, expanding the platform to more than 300 resources and helping reduce duplication across jurisdictions.

Volunteering Gateway also supported stronger online capability for volunteer involving organisations by featuring volunteer management software solutions, peak body resources, new training opportunities and nationally consistent guidance aligned with the National Strategy for Volunteering and the National Standards for Volunteer Involvement.

OUR IMPACT

A stronger national platform, connecting more than 63,000 users with resources, tools and learning opportunities that support better volunteering practice.



Image: Volunteering Gateway won Not-for-Profit/Community Website of the Year at the **2025 Australian Access Awards**.

300+ resources available, up from 120 resources at launch

750+ training opportunities, up from around 50 at launch

63K+ Volunteering Gateway users

Volunteering Gateway achieved strong reach, engagement and recognition during the period. Subsequent to year end, it had reached more than 63,000 users and generated a cumulative audience reach of over 1.2 million impressions through ongoing platform activity, and supported national reach across all states and territories.

The platform's accessibility and usability continued to improve following an independent accessibility audit, utilising enhancement sprints, regular content audits, low-friction feedback tools and real-time data dashboards.

National Strategy for Volunteering

National Strategy for Volunteering

Volunteering Australia made strong progress in implementing the National Strategy for Volunteering Action Plan through the Breaking Down Barriers program, with a focus on engagement for priority groups including First Nations Peoples, people with disability, newly arrived migrants, young people, unemployed people and vulnerable women.

Key achievements included:

- advancing the Volunteer Experience Survey,
- launching the Employee Volunteering Community of Practice,
- expanding online engagement and sector capability activities related to inclusion, research and community-led and informal volunteering.
- highlighting success stories from members of the Coalition of Support, and partnering with the Australian Charities and Not-for-profits Commission to highlight their sector data.

250+
online forum participants

1.8K+
newsletter subscribers

OUR IMPACT

The National Strategy for Volunteering was activated through practical resources, inclusive engagement and national conversations that helped more people contribute.

The National Strategy online forum program reached over 250 participants from diverse volunteer involving organisations, with tailored sessions drawing on case studies and lived experience.

Volunteering Australia also strengthened communications through The Beat newsletter, which reached 1,182 subscribers, distributed translated and accessible materials across 11 languages and a plain text version, and launched a National Strategy-focused Share Your Story campaign.

Governance and inclusion work also progressed through the appointment of a National Strategy Manager, updates to the National Strategy Council and Volunteering Australia Board and re-establishment of the Reconciliation Practice Group.



Image: The first online forum webinar with the theme, *Community Led Volunteering* with Pete Johns and Shawn Fitzgerald from **parkrun Australia** and led by the **National Strategy Manager, Sara Sterling**

Convening

As the national peak body, much of our infrastructure role is about bringing the ecosystem together.

We continued to:

- chair the National Policy Group
- lead the Marketing and Communications Network
- maintained the National Volunteering Research Network
- contributed to CEO Network (CEON)
- Volunteer Management Activity Council (VMAC) meetings, including commencing redevelopment of the Statement of Intent with our Foundation Members to align national priorities.

Throughout, we continued to:

- support the refreshed National Standards for Volunteer Involvement
- maintained oversight of the Continuing Professional Development Program
- progressed planning for a renewed Volunteering Australia Fellows and Lifetime Membership Program to strengthen recognition pathways for sector leaders

Reconciliation

We formally reaffirmed our commitment to our Reflect Reconciliation Action Plan during National Reconciliation Week, strengthening our relationships with First Nations peoples.



Image: Volunteering Australia's RAP artwork by artist Leah Brideson. Title: 'wuu-rri' - means 'give' in Gamilaraay language

JAKE`S STORY

Marine Rescue Hawkesbury

"What I love most about volunteering at Marine Rescue Hawkesbury is the camaraderie. I've made so many wonderful new friends there, many of them outside my usual social bubble. We have a very diverse team, but there are certain important things we all have in common. It takes a particular type of person to be a Marine Rescue volunteer. "



RESEARCH AND KNOWLEDGE SHARING

Strategic Direction 6: We will build upon existing research infrastructure and enhance our knowledge translation function to meet the information needs of the volunteering ecosystem.

We are leaders in research and data analysis that informs volunteering policy and practice. This year research took on a renewed focus, anchored by landmark national datasets and deepening partnerships with Australia's leading data institutions.

Building the research infrastructure

We continued to convene the National Volunteering Research Network, bringing researchers and the wider ecosystem together, and joined a reference group designing a nationally consistent State of Volunteering Survey. We maintained our valued research alliances with the ANU and the ABS, tracked the evolving data landscape, and published factsheets and evidence briefs to translate research into practice.

New national data on volunteering

The release of the ABS General Social Survey was a defining moment for the sector, and we moved quickly to release and analyse the data through our own report, factsheet and talking points.

Alongside this, we drew on newly released ACNC data, progressed development of the Volunteer Experience Survey for the National Strategy, and engaged with the ABS on the 2026 Census — ensuring volunteering remained visible in Australia's most important national datasets.

Listening to the volunteering ecosystem

In 2026, 188 people took part in our Stakeholder Feedback Survey, including Volunteer Managers and coordinators, volunteers, volunteer involving organisations, and state and territory Volunteering Peak Bodies. Their work spans community services, aged care, health, education, emergency services and more.

“Volunteering Australia plays an essential role in holding the sector together”

The feedback showed that people continue to value Volunteering Australia’s national leadership, practical resources, and evidence-based policy and research.

Resources, templates, and policy and advocacy updates remained among the content people valued most. Engagement with the Volunteering Gateway also grew, with more people visiting the platform and finding the information relevant to their work.

More than 70% of respondents were satisfied with the quality of our policy submissions, describing them as well-written, persuasive and grounded in evidence.

ENACTING OUR IMPACT STRATEGY

We are committed to achieving our purpose in the most effective and financially sustainable way. Everything we do is enabled by a collaborative and supportive culture, effective leadership and governance, and a diverse and thriving team.

We focused on the foundations that enable Volunteering Australia to deliver over the long term. We strengthened our people, governance, systems and financial planning to build a more resilient organisation, ready to respond to emerging opportunities and challenges.

Strengthening governance and systems

We continued work to ensure Volunteering Australia's governance remains contemporary, compliant and fit for purpose. This included progressing a renewed Statement of Intent and constitutional review, reviewing legal, compliance and financial management settings, and planning for succession in key Board roles.

Working with the Board, we simplified our approach to risk by consolidating the organisational risk register around a smaller number of strategic risks, each with clear executive ownership. We also began developing a dedicated Strategic Risk Register to strengthen Board oversight and decision-making, and approved an updated Policy and Procedure Framework.

We completed the migration to a secure, cloud-based document environment and strengthened the systems that support our work, including online shop fulfilment and phone triage. A new Responsible Use of AI Policy, staff training and renewed Microsoft Not-for-Profit licensing also laid foundations for more efficient, secure and sustainable ways of working.

8 core policy areas updated

60 organisational risks reviewed and consolidated

400% improvement in our cyber security score in under a year

We updated 8 core policies covering whistleblowing, grievance and dispute resolution, work health and safety, reserves, gifts and credit card use. These changes provide clearer guardrails for decision-making and accountability.

A review of our governance function, alongside a Board Skills, Capability and Diversity, Equity and Inclusion Survey, will help inform future Board planning. Throughout the year, executive and secretariat support enabled the Board, its committees and the Executive Team to progress their responsibilities effectively.

Together, this work provides clearer foundations for continuity, accountability and sound decision-making as Volunteering Australia moves into the next phase of its Impact Strategy.



Image: CEO, Mark Pearce with Operations and Communications Director, Andrew Richards and Senior HR, Governance and Operations Officer, Rayan Millard welcoming guests at the Government House event.

Investing in our people and capability

Our people are central to Volunteering Australia's work. This year, we strengthened our operations and communications capability and progressed workforce planning aligned with our Workforce Planning Strategy, directing capacity to the areas of greatest organisational need.

Dedicated leadership helped bring communications and operations closer together, supported by role redesign and targeted professional development in digital marketing and artificial intelligence. Clearer role support packs also helped staff understand their responsibilities, expectations and forward work plans.

We surveyed staff to better understand satisfaction, engagement and wellbeing, using the findings to shape targeted improvements to the employee experience.

A strategic planning workshop brought the team together to reflect on priorities, strengthen collaboration and undertake cultural learning about First Nations peoples.

Throughout the year, we continued to support staff wellbeing, learning and development, encouraged the use of volunteering leave, and began work on a Volunteer Engagement Strategy.

Sponsorship and membership income continued throughout the year, and merchandise sales were strong ahead of National Volunteer Week.

This work strengthens our ability to reduce reliance on a single source of income and sustain national leadership for volunteering over the long term.

Strong governance and financial foundations

- **Statement of Intent, constitutional review, risk and policy framework, Board capability, budget planning, reserves, compliance and revenue diversification.**

Investing in our people and capability

- **Workforce planning, role redesign, learning and development, staff wellbeing, strategic planning, cultural learning and volunteering leave.**

Smarter systems for better service

- **Cloud environment, cyber security, responsible AI, online shop improvement, phone system, dashboards, data capability and licensing savings.**



Image: Senior Finance Officer, Saman Herath with Her Excellency the Governor-General at Government House.

OUR IMPACT

A more resilient Volunteering Australia, with clearer governance, stronger financial sustainability and smarter systems that help our people work well and deliver lasting national leadership.

CELEBRATING OUR TEAM AND GOVERNANCE

Employee Volunteering Team Day with Vinnies Night Patrol

To celebrate the end of another year, we came together for a meaningful employee volunteering session with **Vinnies Night Patrol Canberra** Headquarters.

We helped to sort toiletries and clothing suitable for people to access from the Night Patrol vans. We also filled an entire skip with garden waste and transformed the area into a welcoming space for volunteers and a safe spot for the Night Patrol vans. It was a powerful way to contribute as a team.



Image: Volunteering Australia's team at Vinnies Night Patrol Canberra Headquarters with Volunteer Manager, Collette.

2025 end-of-year celebration

Volunteering Australia's team came together at our annual end-of-year celebration to acknowledge the care and commitment behind our work, thank one another, and reflect on the achievements of the year.



Image: Volunteering Australia's team at our annual end-of-year celebration, recognising the people and shared achievements behind the year's work.

Government House Event

A proud team moment following the delivery of National Volunteer Week's Government House reception, celebrating volunteers from across Australia.



Image: Volunteering Australia's team with Her Excellency the Honourable Ms Sam Mostyn AC, Governor-General of the Commonwealth of Australia at Government House during National Volunteer Week 2026.

OUR MEMBERS AND SUPPORTERS

Patron

Her Excellency the Honourable Ms Sam Mostyn AC, Governor-General of the Commonwealth of Australia.



Our Members

As a membership organisation, Volunteering Australia draws on the expertise of our members and partners to inform policy submissions and strengthen the impact of our advocacy work.

Associate Members

Associate Members are organisations or individuals who are current members of their state or territory Volunteering Peak Body. We were delighted to represent 1,852 Associate Members at a national level during 202526.

Foundation Members

VolunteeringACT
The Centre for Volunteering (NSW)
Volunteering Queensland
Volunteering SA&NT
Volunteering Tasmania
Volunteering Victoria
Volunteering WA

Supporters and Accord Partners

Australian Government Department of Social Services
SEEK
Aon
Hall & Wilcox
Australian Sports Commission
Community Broadcasting Association of Australia
Justice Connect
Relationships Australia

Our Board and Team

Volunteering Australia is governed by a diverse, skilled and purpose-driven Board



Volunteering Australia's work was delivered by a team of 13 people, representing 6 full-time equivalent roles and 7 part-time roles as at 30 June 2026.

Executive Team

Chief Executive Officer, Mark Pearce (FT)

Policy, Advocacy & Research Director, Cindy West (PT)

Operations and Communications Director, Andrew Richards (FT)

Policy, Advocacy and Research Team

Policy, Advocacy & Research Director, Cindy West (PT)

Senior Policy Officer, Sarah Guise (PT)

Policy Officer, Christian Nyemcsok (FT)

National Strategy and Policy Advisor, Sarah Wilson (PT)

National Strategy Manager, Sara Sterling (PT)

Communications and Engagement Team

Operations and Communications Director, Andrew Richards (FT)

Communications and Engagement Director, Kylie Hughes *(Nov 2025) (PT)*

Digital Content Producer, Anna Henderson (FT)

Senior Communications Officer, Lily Harris (FT)

Operations Team

Operations and Communications Director, Andrew Richards (FT)

Senior HR, Governance and Operations Officer, Rayan Millard (FT)

Finance Manager, Emily Chan Sui Ko *(Dec 2025) (PT)*

Senior Finance Officer, Saman Herath (PT)

Financials

The overall 2026 financial year result shows a net deficit of $26,115, compared with a net surplus of $17,886 in 2025.

Total income of $1,904,659 represented a decrease of approximately 1% compared to 2025 income of $1,921,961.

Total expenditure for the financial year of $1,930,774 represented an increase of approximately 1.4% compared to $1,904,075 in 2025.

The slight increase in expenditure was primarily driven by higher employee and technology costs, while revenue remained relatively consistent with the previous financial year.

Volunteering Australia concluded the year with net assets of $1,045,272, providing a solid financial foundation to support ongoing operations and strategic priorities.

Statement of Financial Position as at 30 June 2026

	2026	2025	2024
ASSETS			
Cash and cash equivalents	849,322	1,632,201	2,550,616
Inventories	15,960	11,881	8,579
Other assets	112,242	57,839	50,606
TOTAL CURRENT ASSETS	977,524	1,701,921	2,609,801
TOTAL NON-CURRENT ASSETS	346,424	426,481	507,200
ASSETS	1,323,948	2,128,402	3,117,001
LIABILITIES			
Trade and other payables	158,013	119,239	311,008
Employee benefits	58,675	71,400	83,848
Lease liability (current)	50,324	46,923	43,695
Income in advance	398	757,864	1,516,437
TOTAL CURRENT LIABILITIES	267,410	995,426	1,954,988
TOTAL LIABILITIES	278,676	1,057,015	2,063,500
NET ASSETS	1,045,272	1,071,387	1,053,501
EQUITY			
Retained earnings	1,045,272	1,071,387	1,053,501
TOTAL EQUITY	1,045,272	1,071,387	1,053,501

AON

Supporting Volunteering Australia and its Members for Over 30 Years



Aon are committed to supporting Australian not-for-profit organisations in helping to empower and enrich the broader community with your service

Don't just insure, **be sure.**

Contact our NFP team for a complimentary insurance health check

Call 1800 123 266 or email au.volunteering.australia@aon.com

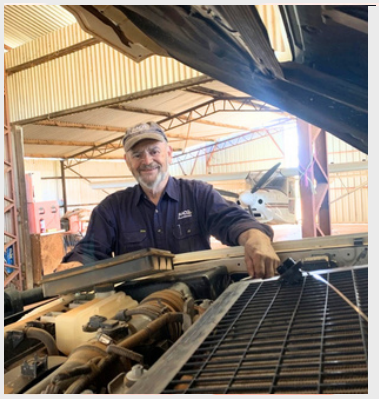
Scan the QR code to visit the puzzle helper

Volunteering AUSTRALIA

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