

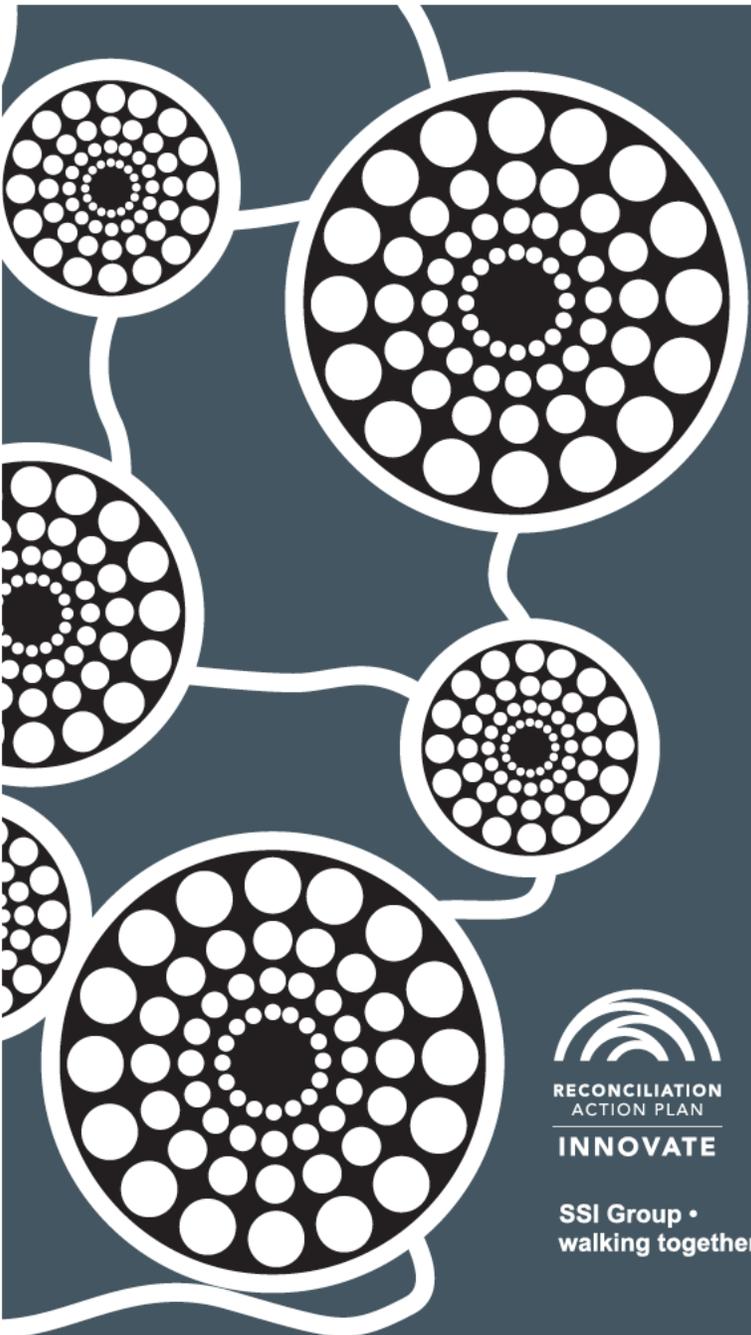
20 NATIONAL
23 VOLUNTEERING
CONFERENCE
THE FUTURE IS NOW

B5: Focus on settlement experiences



Culturally Responsive Volunteering in a Multicultural Context

Janet Irvine – Diversity Training Manager
Kat O'Neill – Community Engagement Manager



We acknowledge the Traditional Custodians of the Land.
We pay respect to Elders past, present and emerging
and the continuation of cultural, spiritual and educational
practices of Aboriginal and Torres Strait Islander peoples.

Ancestors have walked this country, and we
acknowledge their special and unique place in our
nation's historical, cultural and linguistic identity



SSi Group •
walking together for Reconciliation

SSI Supports

Refugees

People seeking
asylum

Children and
young people
in foster care

Youth

Migrants

People seeking
employment

People with
disability

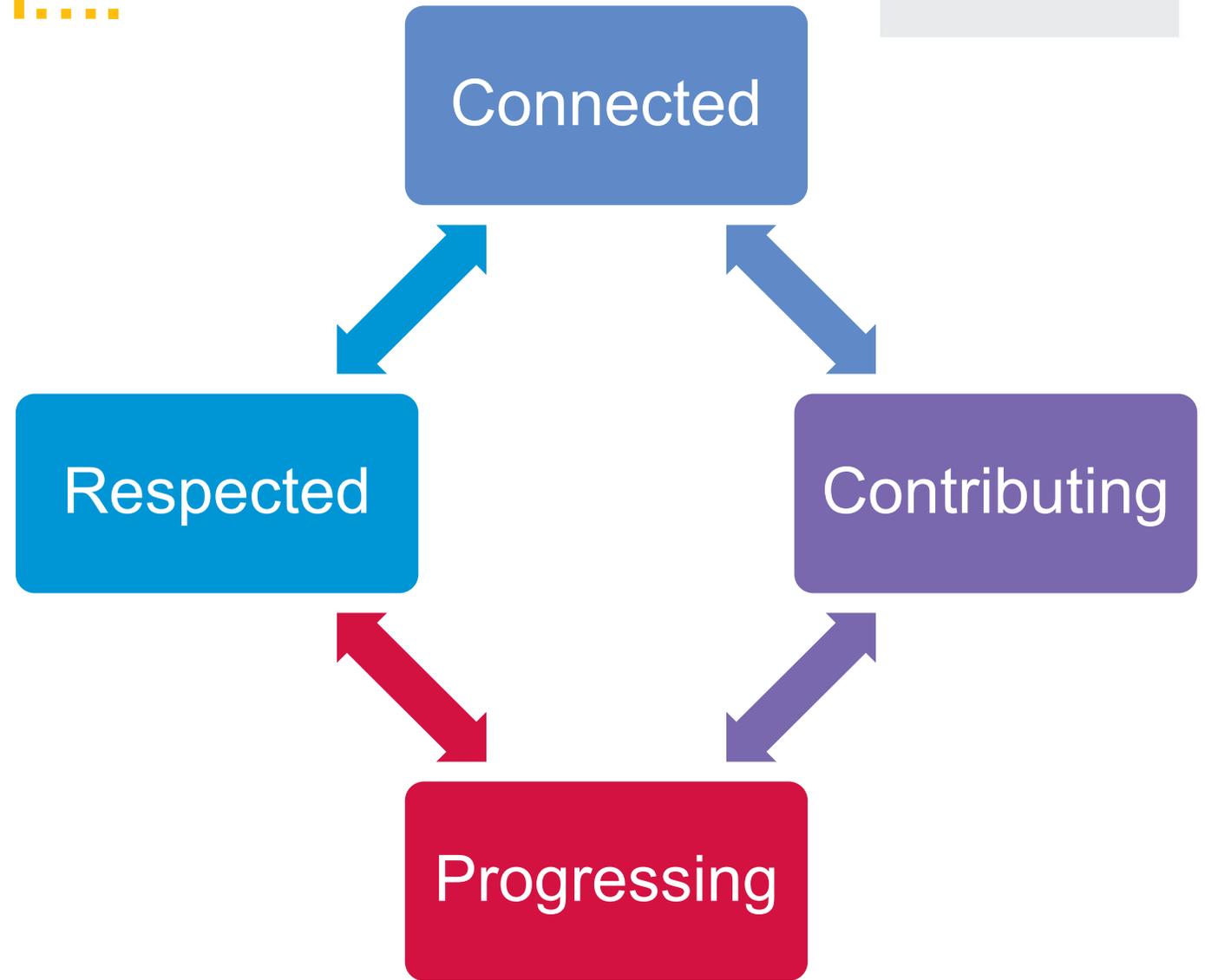
Entrepreneurs

Volunteer program

Diversity is a fact.
Equity is a choice.
Inclusion is an
action.
Belonging is an
outcome.

- Arthur Chan

Inclusion occurs when....



An inclusive organisation



SSI Volunteers

72% are from humanitarian or migrant backgrounds

Speak 53 different languages

60% speak two or more languages fluently



Volunteering supports settlement



Challenges in Recruitment & Retention

Leadership

Organisational

Individual



What's worked for us

Leadership

Organisational

Individual



Thank you

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x